

FlashVote helps you make a difference in your community

Survey Results: Emergency Preparedness

Survey Info - This survey was sent on behalf of the City of Stillwater to the FlashVote community for Stillwater, OK.

These FlashVote results are shared with local officials

557

Total Participants

523 of 921 initially invited (57%)
34 others
Margin of error: ± 4%

Applied Filter:
Locals only

Participants for filter:
427

Response Time (ho...

Started:
Jul 23, 2019 9:07am

Ended:
Jul 25, 2019 9:02am

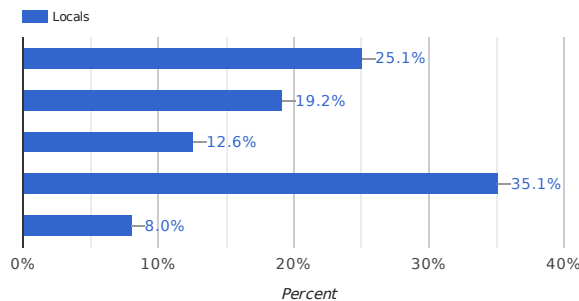
Target Participants:
All Stillwater

Q1 The City of Stillwater uses the "Be Informed Stillwater" emergency alert system to post information by text message, phone call, and/or email during serious weather, natural disasters and other serious situations.

Prior to reading this, had you signed up for Be Informed Stillwater?

(427 responses by locals)

Options	Locals (427)
Yes, I signed up, and I have reviewed my contact information in the last 6 months	25.1% (107)
Yes, I signed up, but I have not reviewed my contact information in the last 6 months	19.2% (82)
No, I have heard of it, but I have not signed up	12.6% (54)
No, I have not heard of it	35.1% (150)
Not Sure	8.0% (34)

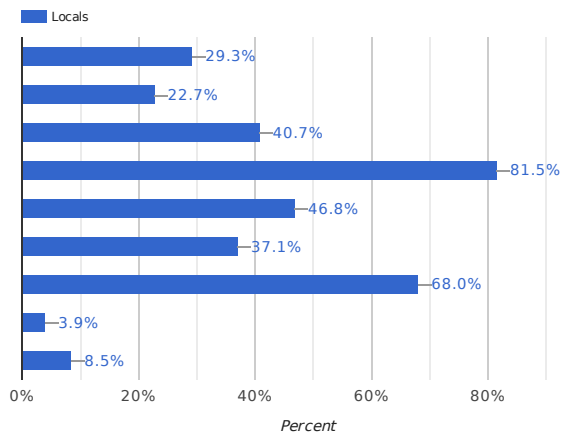


Q2 To protect yourself and your family in an emergency, which of the following emergency items do you have at home? (Choose all that you have, if any.)

(410 responses by locals)

Options	Locals (410)
A personal/family disaster plan	29.3% (120)
Three gallons of water per person	22.7% (93)
Three-day supply of nonperishable food per person	40.7% (167)
Flashlight with extra batteries	81.5% (334)
Portable radio	46.8% (192)
NOAA All Hazard weather radio	37.1% (152)

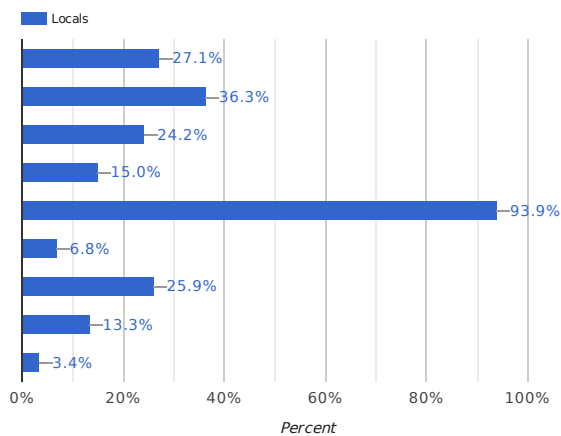
Options	Locals (410)
First-aid kit	68.0% (279)
A copy of FEMA's publication "Are You Ready?"	3.9% (16)
None of these	8.5% (35)



Q3 Which of the following emergencies/disasters are you most concerned about in Stillwater? (Choose up to THREE.)

(413 responses by locals)

Options	Locals (413)
Earthquakes	27.1% (112)
Floods	36.3% (150)
Wildfires	24.2% (100)
Public health/disease emergencies	15.0% (62)
Tornados	93.9% (388)
Terrorist activity	6.8% (28)
Extreme heat	25.9% (107)
Extreme blizzards/cold	13.3% (55)
Other:	3.4% (14)



power

water storms electrical

Major criminal events that are ongoing: standoff, robbery, police pursuit, public danger situations

Antifa Riots

loss of electricity

Severe storms with both strong winds and flooding rain

Power outages in bad weather

Ice storms

Active shooter

Crumbling bridges and roads.

Tap water quality

Extended Power Outage

National collapse

Power outage lasting 24 hrs or longer

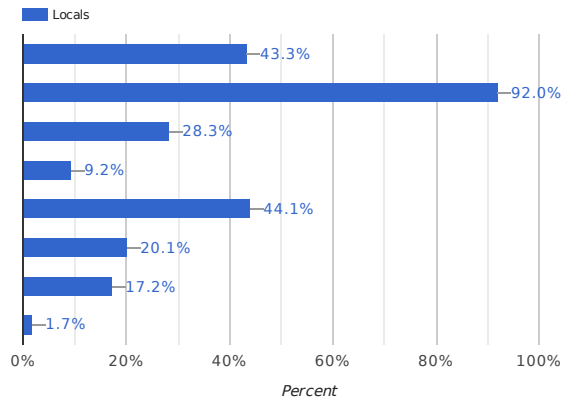
Stupidity

Electrical grid shutdown(terrorism)

Q4 How would you prefer to receive ongoing emergency updates? (Choose up to THREE)

(413 responses by locals)

Options	Locals (413)
Email message	43.3% (179)
Text message	92.0% (380)
Automated phone call	28.3% (117)
City website posts	9.2% (38)
Social media posts	44.1% (182)
Television	20.1% (83)
Radio	17.2% (71)
Other:	1.7% (7)



radio emergency text etc

Text is best. I like checking social media also

Not sure. Would depend on what is available, if you could sign up for only specific events, etc.

KOSU radio

Real emergencies - I would welcome text, call, etc... don't want a warning for every storm

With my utility bill.

Emergency broadcast speaker system

App alert/notification

Q5 Any other comments or suggestions about emergency preparedness in Stillwater?

(64 responses by locals)

emergent work em help flood inform
 need job like city road public great
 siren people use area

fix the flooding roads

SEMA does a spectacular job. I generally just follow their Facebook posting and they keep everyone really informed for their activities and even do a great job informing the community of other events typically outside their scope such as power outages. SEMA is awesome!

The tornado sirens - where someone speaks over intercom (not sure what this is called) - anyway, there is a huge echo/delay between locations of these sirens and no one can understand what is being said.

SEMA should be for pertinent info only - no chatty comments.

I think we need to review evacuation routes and route capacity.

Appreciate Rob Hill and his team for all they do.

Stillwater Emergency Management is a hard working group of very dedicated people who need additional full time manpower! This agency provides needed support to fire, police, EMS, and seems to be the lead agency on notifying the public of emergency situations. This all seems to be the responsibility of only three full time staff! During the recent flooding, it seemed as though these staff members were required to be on duty for hours on end without rest! They need more full time assistance!

Be Informed Stillwater did not send me any notifications throughout this entire flooding and tornado season. I double checked my notification settings and spoke with IT, but they have not gotten back on why, although they said multiple users have reported this problem.

Warning siren system seems good. Drainage improvements should be a higher priority than new bike trails. Not convinced we need to replace Fire Station No. 2.

We need tornado shelters for the community. OSU has the capability to do this but won't

Educate citizens about staying home during severe weather. Too many online post asking where to go and looking for public shelters.

I would appreciate seasonal advisory informational packets advising of likely seasonal risks and info about Be Advised Stillwater, etc, each quarter. It may help our international population be prepared for even common Oklahoma events.

Sale gov issue survival supplies.

They should make a point to block off all roads that are flooded instead just a few. South Arrington Drive floods every time we have heavy and noone ever blocks it off

I suggest the city provides education and conducts drills for the three main natural hazards throughout the year.

Rib Hill does an amazing job

I'd love more information on what I should have to be prepared, I have never thought of it much in the past. I'd also love to know what the cities polices are so if something does happen I can let my family and others know what to do or where to go.

Continue keeping, or increase the knowledge, citizens informed of public shelters for tornadoes.

The siren on Connell off of Stallard is difficult to hear from 614 N Stallard if the wind is blowing.

I personally know past and present emergency preparedness volunteers and have the utmost confidence in our system

SEMA is very helpful with their responsiveness to questions, driving around the community during icy road conditions and postings of weather warnings on Facebook. Ron does a terrific job of alleviating one's stress during severe weather, or any potential thereof. He deserves some public recognition for his service! (and no, he did not tell me to write this) The driving around during icy winter weather was a really fantastic idea. So was his narration.

Been impressed with the level of info that is shared during events- approaching storms, road conditions, etc. Text is best for quick info. Then all the social media posts and live updates are very helpful!! Thanks great job!

I am happy with the city and county's preparedness.

Designated tornado shelters with public access

Where do you go for a National attack from foreign countries? Where are the underground safe rooms? Does each Stillwater school have a safe room for kids in case of a tornado?

More public tornado shelters!!

It would be good to have a list of tornado shelters that are available to the public.

SEMA does a great job with social media posts. Keep it up!

I have been communicating with Be Informed Stillwater and for some reason even though they have my information, I am not receiving the phone calls, texts, or email. Will keep trying to work something out with them.

Better use of City website to inform public of emergency situations, power/water outages. Its hard to find current info.

Organize classes or workshops for public. Promote incentives provided by city for tornado shelter installations.

Thanks for keeping us safe!

Thank you for caring.

city designated shelters in case of tornadoes. especially near the trailer parks and boomer

How to sign up for alets?

How do I sign up?

Protect the kids in schools.

Tornado sirens were much more effective when the lower frequency World War II air radio style sirens were used. I think more people both inside cars, outside, and inside houses would notice these sirens. Flooding: City should have an online map displaying map of blocked streets in near real time. We need a central location for updated maps in case of flooding. I love these surveys. I feel like my city cares. Great idea!

Stillwater has a great system that works.

Community Shelters

Avoid being puppets of Gas and Oil. We should never have had an earthquake here. And I strongly object to gas and oil biz paying off poor folks to sign away their mineral and access rights. The corruption in Oklahoma is shocking.

any plans for places to shelter people? What exactly does the Red Cross do?

I just signed up for this service. Why must we have to have a contact method regarding the Public Library? It is irrelevant to this process.

Need more public tornado shelters.

Text message along with social media posts if we had lo income internet like Lawrence, Kansas your message would reach more people and we would be like a real city

We should have public tornado shelters.

I would like to know what the city and county is doing in terms of drawing up and preparing for emergencies in our area. PLEASE make this planning process open to the public.

Survey did not mention City Emergency personnel having addresses of residents that have storm shelters. Knowing that the City will come and check after a disaster gives me a great peace of mind. I really fear being trapped inside my shelter.

Appreciate the updates that Rob Hill provides via social media and radio - Facebook Live driving around town and showing road conditions during flooding and snow/ice events.

Can something be done about all the brush along our railroad system in town?

I will update my contact information :-)

A publicly accessible database of public storm shelters, including which ones are pet friendly.

I signed up for the city's alerts over a year ago. I used to receive the notifications but no longer get them for some reason. I've checked my account, all info is up to date. But I still don't get the texts.

I wish the EM people from Stillwater and Payne county would engage the public more. The people are hard to persuade to be prepared but maybe you could find a way. Maybe more public outreach or a drill or some kind? A friend of mine worked to find a way to be of use to either Payne county or Stillwater EM. He was very frustrated that his skills in search and rescue weren't put to use during a search for a missing person some years ago. I think the public should be more involved with Stillwater EM and that Stillwater EM should be involved with the public. Thanks

Thank you for all you do.

This past tornado season I never heard the sirens at my house. I live at the links and even standing outside after receiving a tornado warning text msg. I never heard them. Either they didn't go off or they aren't loud enough to reach my area. Maybe consider more sirens in this area or updating current sirens.

I had to edit my survey because this talks about "Be Informed" (never heard of that). Turns out it's called Smart911--so yes, I did sign up for that. I recommend having a consistent product name to reduce confusion.

Free yearly workshops available at different times for various schedules

Thanks for the awareness

EM does a great job.

It's always interesting to explain to new people that there are no shelters sponsored by state or local government they can go to during a tornado.

Rob does an amazing job using Facebook to keep citizens informed during inclement weather events. If all City departments utilized that forum as well and as consistently as he does, our citizens would be much better informed.

City of Stillwater should have plans to help mitigate future flood loss.

Citizen workshops for emergency preparedness.