

Survey Results: Tickets Input

Survey Info - This survey was sent on behalf of Orange County Fair & Event Center to the FlashVote community for OC Fair Neighbors, CA.

These FlashVote results are shared with local officials

241

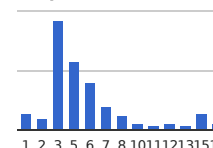
Total Participants

0 of 318 initially invited (0%)
241 others

Applied Filter:
All Responses

Participants for filter:
238

Response Time (hours)



Started:
Jul 6, 2023 4:29pm PDT

Ended:
Jul 7, 2023 11:01pm PDT

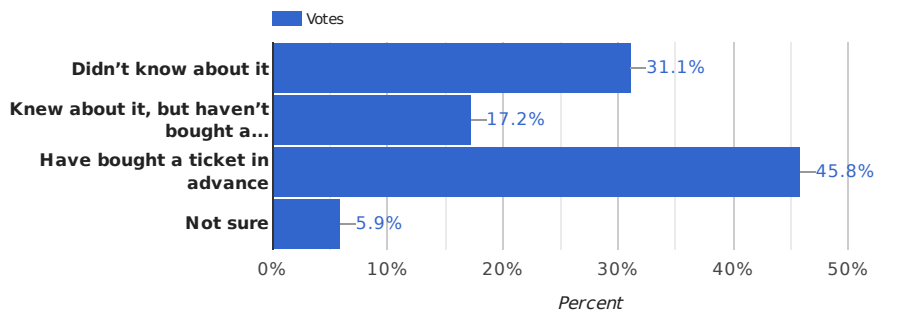
Target Participants:
All OC Fair Neighbors

Q1 In the past two years the OC Fair has stopped selling tickets at fairground admission gates and started requiring tickets to be purchased in advance, with a limit on the total number of tickets sold to the public each day.

Prior to reading this, which best describes your experience with this new advance ticket purchase requirement?

(238 responses)

Options	Votes (238)
Didn't know about it	31.1% (74)
Knew about it, but haven't bought a ticket in advance	17.2% (41)
Have bought a ticket in advance	45.8% (109)
Not sure	5.9% (14)

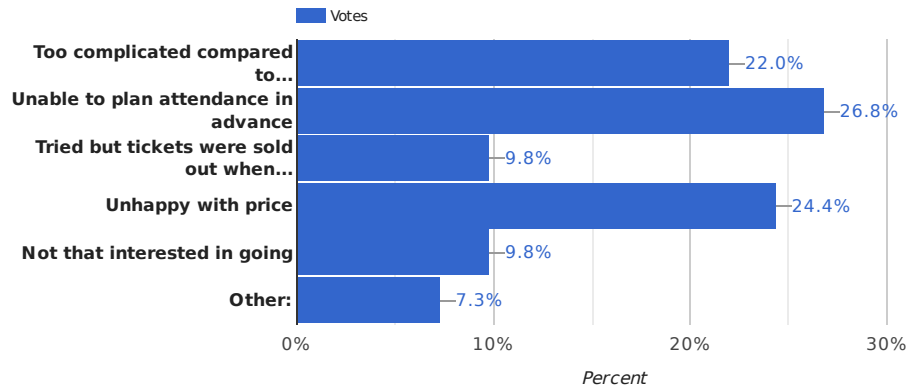


Q2 Why haven't you bought OC Fair tickets in the past two years? (Choose all that apply)

(41 responses)

Options	Votes (41)
Too complicated compared to purchasing at the Fair	22.0% (9)
Unable to plan attendance in advance	26.8% (11)
Tried but tickets were sold out when I wanted to go	9.8% (4)
Unhappy with price	24.4% (10)
Not that interested in going	9.8% (4)

Options	Votes (41)
Other:	7.3% (3)

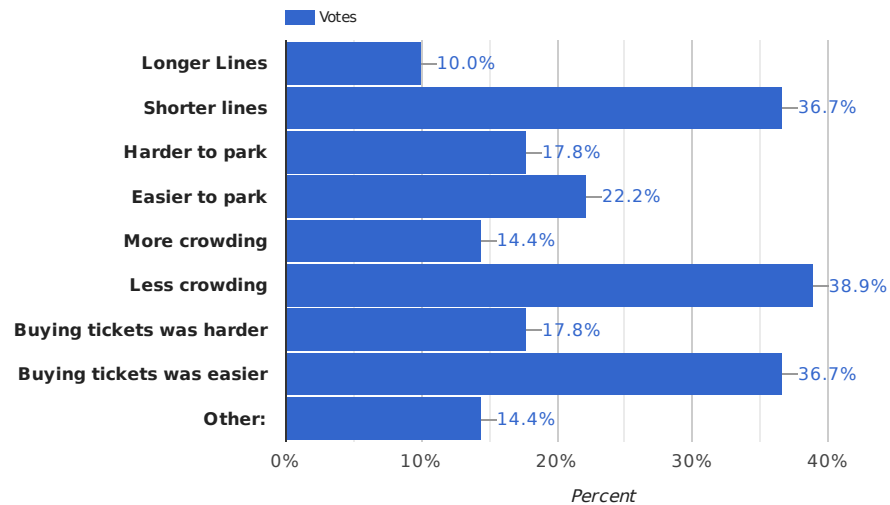


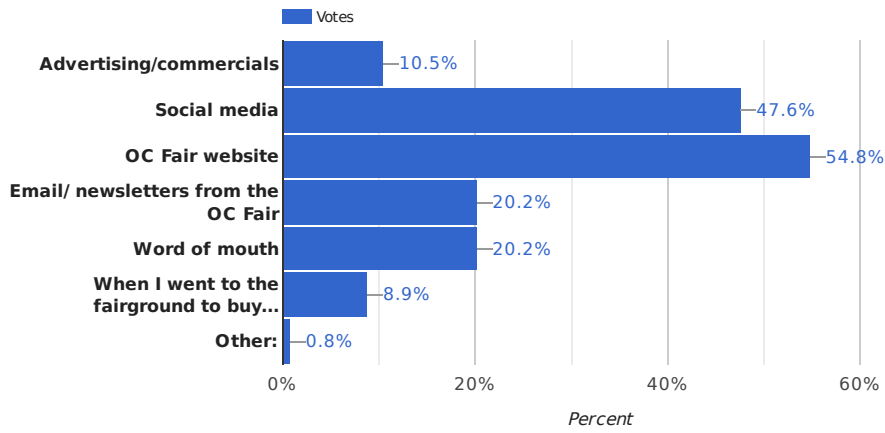
I take the OCTA EXPRESS bus to the fair. They need to bring that back.

Q3 What changes did you notice with the new system in place for advance ticket purchases and limited daily attendance, if any? (Choose all that apply, if any)

(90 responses)

Options	Votes (90)
Longer Lines	10.0% (9)
Shorter lines	36.7% (33)
Harder to park	17.8% (16)
Easier to park	22.2% (20)
More crowding	14.4% (13)
Less crowding	38.9% (35)
Buying tickets was harder	17.8% (16)
Buying tickets was easier	36.7% (33)
Other:	14.4% (13)





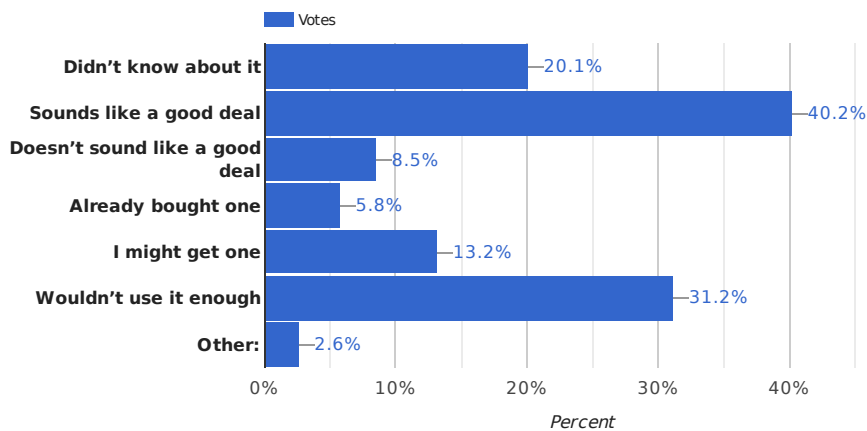
Newspaper

Q5 This year the OC Fair introduced the Every Day Passport which offers fairgoers unlimited Fair admission days with no restrictions or blackout days for \$60.

What is your reaction to this offer? (Choose all that apply)

(189 responses)

Options	Votes (189)
Didn't know about it	20.1% (38)
Sounds like a good deal	40.2% (76)
Doesn't sound like a good deal	8.5% (16)
Already bought one	5.8% (11)
I might get one	13.2% (25)
Wouldn't use it enough	31.2% (59)
Other:	2.6% (5)



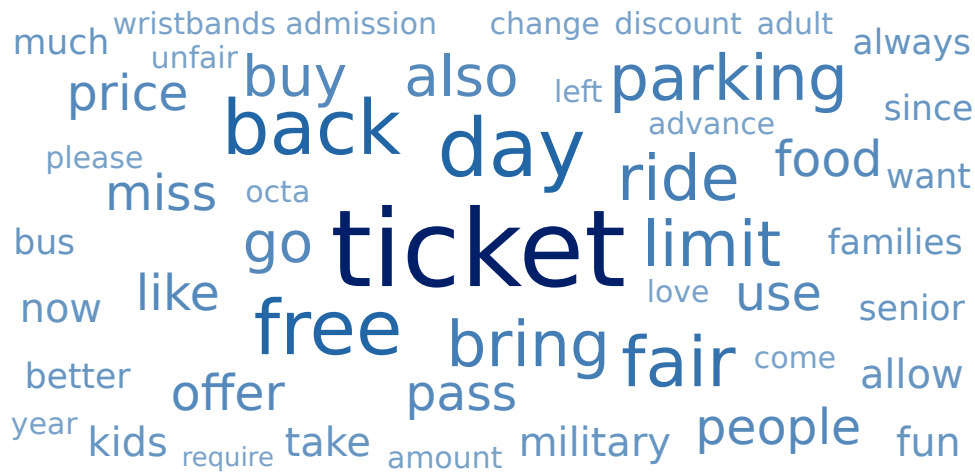
Too expensive

Not fair to others

It's too pricey, you would have to go 4 weekends to make it worth it

not interested in it

Q6 Any other comments or suggestions about the OC Fair ticketing and admission processes?
(29 responses)



how much is parking?

PLEASE PLEASE LOWER YOUR RIDE TICKETS PRICE!! AND AMOUNT OF TICKETS NEEDED FOR RIDES!!!

None to offer

Be nice to have free days for food drive or other fundraisers.

Every day pass used to be better value

Requiring adults to have/pay for tickets to ride a ride with a child because of height limits is unfair. Often the adult doesn't want to ride but has to. If they are accompanying a child because of height restrictions their fare should be free.

Please work on parking. Least year was extremely hard for me to find parking, and I ended up letting my fair ticket go to waste

Some senior citizens might be left out by the choice to require it online exclusively.

Keep the fair pass. Great deal for locals that want to go multiple times

The OC fair ticketing is an easy process and I like how you can just scan it on your phone.

Limiting ticket sales affects those who have been coming to the fair for many years like myself. It's not always possible or convenient to buy in advance and same day tickets are never guaranteed under the new system. It also unfairly affects the low income families that would come visit the fair but can't anymore because of the elimination of we care wednesdays. It seems like the fair is no longer a fun, welcoming place like it used to be. It has separated us and the people with the power to change it back to how it used to be don't care about it. I understand the change when COVID was uncomfortable but this change was not meant to be permanent and somehow you guys have made it the new norm

bring back free parking+free entrance on opening day (limited arrival time) since ticket prices, parking, good/drink is making it unaffordable. we also miss discount days for bringing canned food and/or school supplies!

Stop the limitation and let people buy tickets in person.

Bring free military days back

I love the ticket limit b/c it reduces amount of trash that is left behind in our neighborhood and reduces traffic, allowing better ease of living during the month.

It's really unfortunate that days sell out. It was always fun to just get up and go but now it takes too much planning. I haven't attended since the change because when I decide to go tickets are sold out

Pls bring back your partnership with OCTA so we can take the bus to the fair again!

Missing the discount super pass when you could buy it months in advance. Also miss the neighborhood tickets 20 - now only 15.

Why not have people walk up & buy a ticket. Why so complicated. Not customer friendly.

Bring back the parking lot shuttles

I don't know why you can't still offer veterans and military free tickets. They use to be able to show their Id at the gate and get in free. You already allow kids 5 and under to enter with out a ticket. So there is no legitimate reason to also not offer this back to our veterans and active military.

I wish u can but them getting there

Love that the fair is less crowded.

Go back to purchasing at fairgrounds

No

Start offering free admissions and parking on opening day until 3pm, start offering free admissions on Wednesday's if donate like canned food or books, stop raising up prices for unlimited ride wristbands (leave it at \$35), start offering octa bus services. The important thing is stop raising up prices for anything (especially rides or admissions or parking). Start accepting cash as well

Don't get rid of wristbands. It's the only way some large families can afford to take their kids.

Free senior admission

More carnival games!

[Additional survey reports](#)