Survey Results: Quality of Life

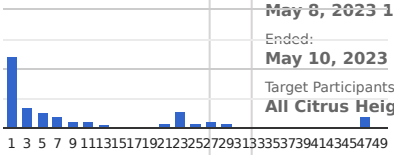
🏛 Survey Info - This survey was sent on behalf of the City of Citrus Heights to the FlashVote community for Citrus Heights, CA.

These FlashVote results are shared with local officials

350
Total Participants
347 of 714 initially invited (49%)
3 others
Margin of error: ± 5%

Applied Filter:
Locals only
Participants for filter:
315

Response Time (hours)

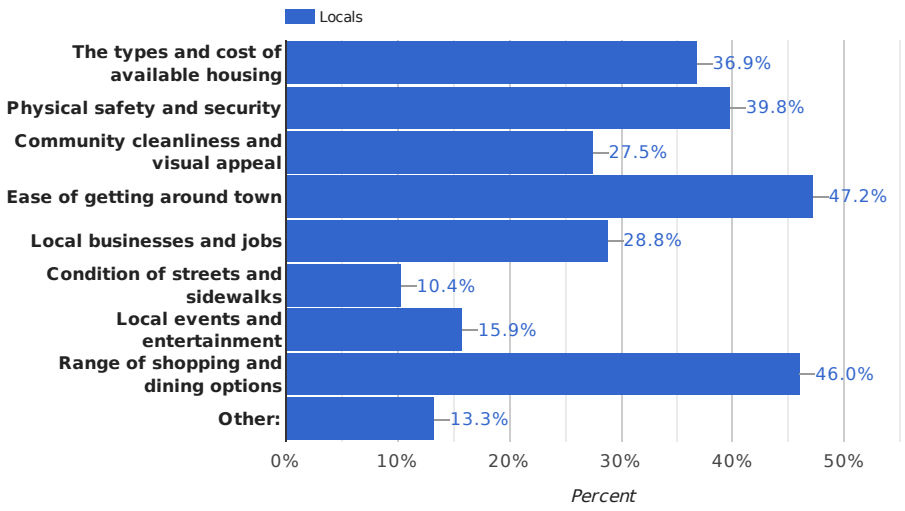


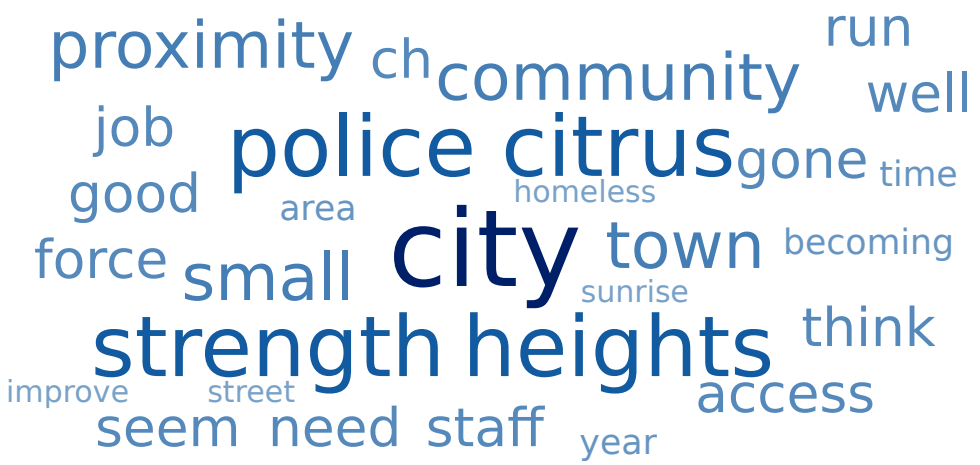
Started:
May 8, 2023 11:16am PDT
Ended:
May 10, 2023 11:15am PDT
Target Participants:
All Citrus Heights

Q1 Which of the following do you think are a STRENGTH of Citrus Heights, if any? (Choose all that apply)

(309 responses by)

Options	Locals (309)
The types and cost of available housing	36.9% (114)
Physical safety and security	39.8% (123)
Community cleanliness and visual appeal	27.5% (85)
Ease of getting around town	47.2% (146)
Local businesses and jobs	28.8% (89)
Condition of streets and sidewalks	10.4% (32)
Local events and entertainment	15.9% (49)
Range of shopping and dining options	46.0% (142)
Other:	13.3% (41)





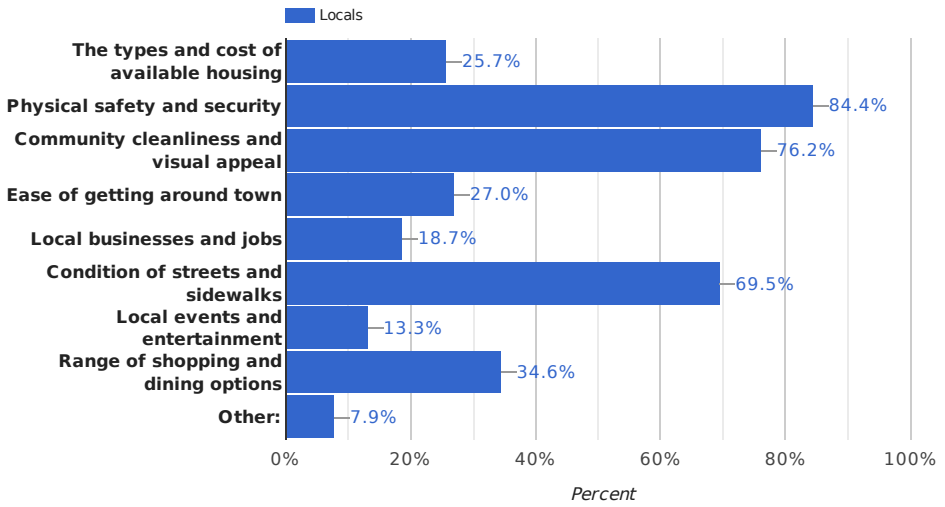
CH Police seem to be doing good job keep "gangs" and related graffiti out
Citrus Heights has no strengths. It has gone downhill since becoming a city
nothing stands out. None of the above apply at this time.
I don't really think any of the above are Citrus Heights standouts. Maybe in years gone by. I liv
Its gotten to the point that it's hard to see the strength of our little city.
5.jobs?? I’m retired so don’t know
None. Citrus Heights seems to be becoming more trashy and less safe. The homeless are taking over.
Sense of community
None of the above
Police force is a major strength
Parks
Access to city council and city staff
All these categories need improvement
Police department
Responsible city management. Effective policing.
The biggest strength of Citrus Heights is the ability to improve!!
Community small town fee
CHPD is on top of things
I think the City is run well.
None of the above. Currently, Citrus Heights has no strengths. The city is in bad shape.
Good police force. The accessabilty of city staff. Neighborhood associations.
Proximity to freeways and Roseville
Well run city
CHWD
Location within greater Sacramento area
Small town charm, not too crowded

It’s a pass through community
None of the above
None of the above
I use a wheelchair and drive an accessible van and also use public transit. CH accommodates me very
Three times a year curbside trash pick-up.
We are getting a homeless "camp" w/tent in front of CVS on Sunrise Blvd and Antelope Blvd.
Sunrise mall if ever reopens
need more upscale housing, more restaurantrs and entertainment, our streets and sidewalks below std
Literally not a single one of these
Proximity to Bay Area, mountains, wine country, & coast
None
Close to other places.
What your not doing is fixing the street's and blowing money on fireworks & not 3/4th will enjoy
Small town feel with comfortable amenities. Proximity to Healthcare.,

Q2 Which of the following aspects of Citrus Heights are most IMPORTANT to you, if any? (You can choose up to FOUR)

(315 responses by)

Options	**Locals** (315)
The types and cost of available housing	25.7% (81)
Physical safety and security	84.4% (266)
Community cleanliness and visual appeal	76.2% (240)
Ease of getting around town	27.0% (85)
Local businesses and jobs	18.7% (59)
Condition of streets and sidewalks	69.5% (219)
Local events and entertainment	13.3% (42)
Range of shopping and dining options	34.6% (109)
Other:	7.9% (25)



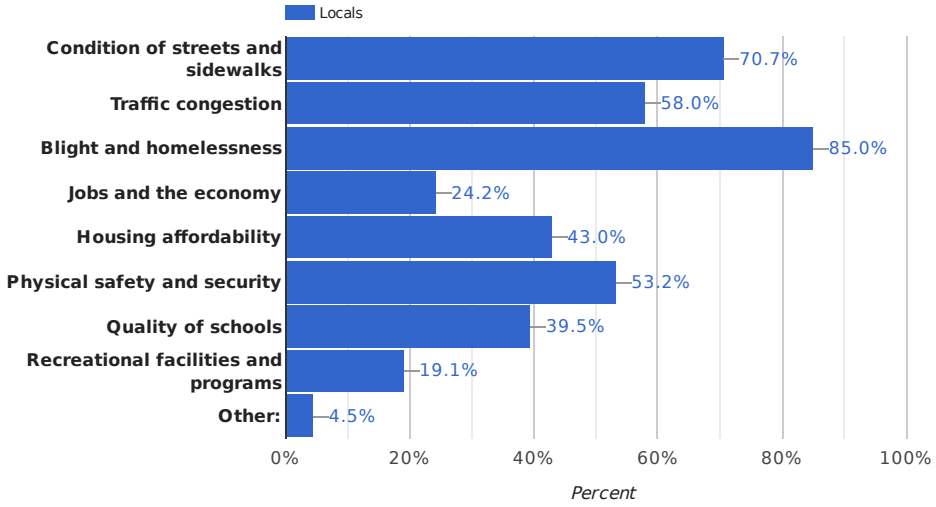


Quality of the schools (San Juan High is not rated so good. Son got into his choice Mesa Verde)
Get rid of/clean up the homeless
I don't really think any of the above are Citrus Heights standouts. Maybe in years gone by.
Homeless off of sidewalks, sleeping in front of businesses and taking over the parks
Care for the Homeless to keep them safe and secure.
We need a sports complex for youth sports
Starbucks stays.
Homelessness
ease to surrounding shopping
My neighbors
Also range of shopping and dining options
City in facilities and employee knowledge and kindness (or service).
Citrus Heights has turned into a haven for drug trafficking, homelessness, and incompetent police.
Keeping homeless from camping in the parks and around stores!
Remove the homeless
The quality of our local schools.
None of the above
CHWD
Bicycle friendly roads are important, something CH does not have.
Courtesy and respect that citizens have for each other.
Humane services
I use a wheelchair, drive an accessible van and use public transit. CH accommodates me verywell
Parking Enforcement (dead vehicles parked on the street for months and years!)
By local business mom & pop instead of mind numbing mediocre chains
More bicycle lanes and separated bike paths alone the creeks

Q3 Think about the future of Citrus Heights 5 years from now. Which of the following do you see as being a problem then, if any? (Choose all that apply)

(314 responses by)

Options	Locals (314)
Condition of streets and sidewalks	70.7% (222)
Traffic congestion	58.0% (182)
Blight and homelessness	85.0% (267)
Jobs and the economy	24.2% (76)
Housing affordability	43.0% (135)
Physical safety and security	53.2% (167)
Quality of schools	39.5% (124)
Recreational facilities and programs	19.1% (60)
Other:	4.5% (14)





I cannot think of anything that wouldn’t also be affecting the whole country

Get homeless out of here, upgrade parks for families to enjoy. Make residents spend money locally

High incomes within City of C Heights

Airbnb type rentals in residential areas. Such as SFH sitting, empty, or being rented to strangers

Need more eating places

Attracting new businesses, retaining current businesses

The city shows no sing of improving its many problems, drug traffickers, bums, and poor policing.

Developing the Sunrise Mall property.

Climate change & drought, wildfires

Being a home bound senior I don't have the opportunity to be concernd with many. I do feel our pol

It all depends on a good economy.

Illegal aliens.

What your not doing is fixing the streets, blowing money on fireworks that 3/4th will not enjoy

Q4 If the City could change one thing to improve the quality of life in Citrus Heights the most, what would it be?

(233 responses by)



less development=less traffic

fix the roads and sidewalks, they are a mess everywhere you look.

Building single family starter homes instead of the high priced houses compacted onto tiny lots.

Revoke cityhood

Fix the Sunrise Mall already...what's taking so long?!

Spend money wisely.....stop the woke thing....

Get rid of homeless camps. Fix pot holes and sidewalks

Resurface roadways !!

Get rid of the homeless population and clean up their garbage

Get rid of homeless. Fix streets, they are awful.

Fix the roads and time the traffic lights to keep traffic flowing

Install sidewalks and street lighting for walkability, safety and beautification.
End homelessness
Find somebody to enforce the traffic laws!
I do not drive, and because of a disability rely on my electric power chair to get around. The sidewalks and accessibility to them in Citrus Heights are both of very poor quality. Improving the sidewalk quality, accessibility, and removing the homeless campers near the library would be wonderful!
Build on and continue homeless navigator program
The homeless situation.
Safety and homelessness/blight
Affordable housing
2 things. Some streets need compete resurfacing, not the patch job that’s done each time it rains. Main thoroughfares are ugly and not pedestrian friendly. Thinking of Auburn south of the 80.
Stop trying to squeeze more homes in, we are at full capacity.
Reduce traffic by improving roadways/streets
More affordable housing
In the near term: Fix the roads, dang it!
Improve the safety of residents and visitors. I don't know exactly how to accomplish this, but I'm sure others have ideas.
Fix roads, build sound wall and landscaping on Antelope between 80 and Lauppe. Clean up Auburn Blvd. Solutions for Homelessness
Re pave the roads as we thought would happen after voting for Prop 4?
Homelessness
Create tiny homes for the homeless.
Fix the roads. They are terrible.
Youth sport complex, invest in children so they grow up not wanting to leave the community.
Offer more outdoor facilities for team sports (soccer, football, basketball).
Get homeless off the streets, then provide help with transitional housing and drug/ mental health treatment.
Condition of roads & traffic
Fix the streets
renovate or redevelop sunrise mall area
Less crime, less homeless and related problems
More local business instead of fast food chains and superstores.
Homeless removal
make parks more environmentally friendly. Clean out trash and squatters. patrol for safety.
Stop allowing the homeless population to take over and get the streets cleaned up.
Have more affordable housing for middle to low income
Renters high prices along with utilities, gasoline, groceries, (clothing for kids-back to school supplies, safety in the schools, Security.
Offer more subsidized or low cost community engagement opportunities.
Homeless solutions: Designated camping areas, crack down on petty theft, drugs. Place mentally ill into facilities who are unable to take care of themselves.
I am pretty happy with living in Citrus Heights 37 years. Keeping us safe.
The City needs to do more about homelessness. They are doing are fairly good job, but I’m concerned about loss of homeless navigators.
Keep the city limits the same. Do not try to grow the actual geographic area.

More traffic stops for speeding and reckless driving. I live near Auburn Boulevard and not only observe these infractions frequently while driving, but also hear them from my home. This recklessness, which threatens drivers and pedestrians, is a bad habit which requires tamping down. Thanks for asking.
Solve homelessness
Safety first.
Quality & safety: Move the existing bus stops toward the sidewalk and move sidewalk further in so that the busses are not sitting in the automobile lane blocking cars when loading and unloading passengers.
The homeless are getting bolder and ruder. I truly am concerned for my safety.
The unhoused community at parks, shopping center, library etc. No longer feel safe in the community. Rather stay safe in my home than go out to CH public places even though I would like to.
Homelessness and the trash left behind.
Affordable housing
Better shops and restaurants. No homeless camps.
put up retaining walls to all back or front yards facing main streets to prevent accidents and homeless people coming through and also stop the residents from having car emission poisoning! It is so bad for the health of the homeowners.
Update and clean up properties of closed businesses.
Reduce blight, increase visual appeal and incentivize upkeep and modernization of commercial and industrial properties.
Greatly improve safety, and reduce homeless in the area.
School ratings to improve the attractiveness of home ownership in Citrus Heights
FIX THE STREETS PLEASE
Quality of roads (pot holes) and sidewalks (lots of cracks, uneven pavement) and more bike-friendly traffic routes.
Street beautification/ more safe walking sidewalks and bike trails
better enforcement of the traffic laws, see them violated daily. Mostly speeding and stop sign violations.
Do something with the Mall finally. This will improve the looks of the city and move us into the future.
Clean up the city, get rid of the trash (homeless and rundown area's), make our city safe.
help keep restaurants open and not close them down, especially for long periods of time
Crime
Get a handle on homelessness and crime.
We need to take notes from the city of Roseville and adapt. Shopping, dining, and family entertainment is drawing people into the city of Roseville from surrounding areas and Roseville is reaping the benefit of citrus heights and other surrounding areas not doing anything to attract families to spend their money. Deteriorating roads and buildings attracts homeless and shady characters, which deters people from patronizing businesses and pushes them to seek entertainment and other services elsewhere.
clean up blight
Streets
Aggressively go after criminal activities, including drug use and transient law breakers.
Eliminate homeless population.
More of a small home town feeling. Neighbors having more respect for each other.
stop trying to compete with Sacramento and govern like a smaller city within its fiscal limitations.
Provide more housing options for homeless and mentally ill individuals.
Address the problem of mentally disturbed, dangerously addicted people on the streets. I don't feel safe, as a woman, to go shopping after the sun sets, it's like being a prisoner.
Addressing the causes of homelessness and pathways out, yes it is a regional issue but all cities and counties must work together.
Fix the streets; car tires and suspension are being damaged. Increase safety of neighborhoods. In the last eight months we have had two men under the influence of substances and apparently unhoused try to enter our home by the front door in the

middle of the day. We are losing our quality of life in Citrus Heights.
Homeless laws
Maintain roads and manage homelessness
Keep homelessness incheck - seems to be getting worse quickly
Get rid of the homeless!
Clean up the homeless situation! We don't even want to go out in the evening do to safety concerns.
Make decisions based on well researched ideas. Do not let greed or monetary mistakes drive those decisions.
Reduce the homeless population
Pave all the streets with potholes! The streets are damaging my vehicles.
The deplorable roads are in essence a first impression and right now they are and continue to be awful.
Address the homeless problem
Street conditions, Speed tables or rubber bumps, landscaping of businesses and streets
HOMELESS/BLIGHT,POT HOLES,
Address the increasing homeless situation in our community.
I'd actually like to address TWO things - 1. Quality of streets and sidewalks - definitely needs improvement 2. Attract better quality (e.g., Non-chain or fast food) restaurants. We have no "foodie" destinations in CH!
Do something about the homeless and the ugly strip malls around town, half them are not occupied. Too many young drug addict homeless panhandling loitering around
We need more jobs.
Remove Homeless Camps and repave streets.
More restaurants
Fixing streets.
traffic
Make decisions and move faster on improving conditions.
There are many, many homeowners that in Citrus Heights with yards that are completely unkept and fire hazards. I would like to see blight code enforcement more active. Also, the population of unhorsed folks is getting worse, not better as of late. Does Citrus Heights have a plan in place to address this issue?
Use the Sunrise Mall parking lot for the homeless community. Have both tiny houses for transitional living along with some room for tent camping (for those who want to be more mobile or shorter term). Install solar panel shade shelters for the tent area b/c cement is too hot. Include bathrooms, showers, laundry facilities, lockers & pet kennels so people can have dignity & their pets can be safe if they find work or go to appointments. Ask Sutter & Dignity for a mobile health clinic? Enlist churches to rotate donating a daily communal dinner meal. Perhaps also clothing, cleaning & grooming supplies. Or get local stores to donate those things within their communities as a tax write off while helping them keep their store fronts clean. Have a resident counsel to run things. Then make it illegal for people to camp elsewhere in the city. 1st & 2nd violation can be warnings 3rd strike they either move to the community or go to jail & lose their stuff (motivation).
Clean up the homeless encampments, & blight. Enforce our ordinances. People will invest in both businesses & homes if our community is safe & visually attractive
Don't put up with homeless, drug users, mentally ill taking over our streets and parks.
It needs to be safer.
Road repair
Traffic congestion, ease of getting around the City. Homeless is out of control. the blight and carts all over the place, ridiculous
Get rid of homeless
Manage homelessness.
roads and sidewalks- safety
Make our streets and parks safe again.
Stop the homeless issue. Keep the blight out. Improve Auburn Blvd physical appearance

Fund a program to assist homeless in getting honed and mental health services is a necessary part of getting these people homed.
Fit the streets. The pothole obstacle course is dangerous an absurd.
Repair the patch quilt roads
Shopping activities
Fix all the potholes properly not just pot a band aid on them roads in Citrus Heights are crap and sync the traffic lights they suck
Have less homeless people
Fix the streets
Address the open drug scene and homelessness
homelessness
Please address the homeless in the city. I feel unsafe going to businesses or using walking trails due to the homeless.
Enforce vagrancy laws.
Improve walkability.
It would be to make its fellow Citrus Heights Residents feel safe when they walk into a store or Pharmacy. Without having to worry about being harassed by panhandling unhoused citizens who most of the time are gathered all around the entrances to these businesses. Something has to be done to clean up & take back our city.
Homelessness. We need to be diligent on this and deter more people from thinking that the city is accommodating towards homelessness
Get rid of the drug addicted, litter producing, mentally ill homeless so my kids can play at the park again and I can feel safe going outside. People are camping in the parks, on the sidewalks, and near the creeks. They are polluting the creeks by throwing their trash, urine and feces in it. The homeless are unpredictable and not safe for residents.
Get rid of the homeless problem !!
fix the homelessness problem
Bike trails that parallel sidewalks (especially towards schools, parks, and entertainment areas/centers.
If Citrus Heights could change one thing, less homeless on the streets.
The roads
Safety- which comes from cleaning up homeless camps and blight, strengthening our police dept (getting homeless off the street)
Improve the quality of the K thru 12 schools to attract the best teachers for our children. I believe this is one of the the best ways to make Citrus Heights a desirable and safe city. Young families will want to live here because of the schools. Make the children of Citrus Heights a top priority NOT the homeless! Also, Citrus Heights needs a high end market like Nugget.
Fixing the roads and keeping them clean
Enforce drug trafficking laws. The city is rampant with narcotics and the police continue to do nothing. All I hear is excuses from police and city leaders. It’s always the same nonsense. Police and city leaders blame the citizens and voters for their failure to do their jobs. They lie about legislation, policies, and laws that have been put in place to prevent police from doing their job. Brett Daniels’ pushes those lies and excuses to blame voters and citizens for his and CHPD’s failures. The truth is, there is no legislation, policies, or laws that prevent the police from enforcing drug trafficking laws. The quality of life in this city is low, and will only get lower until we get new city leaders and police, or these ones get called out on their misinformation and failures. Even the homeless are trafficking narcotics out here. Citrus Heights is an open air drug market. You can’t walk down the street without seeing used needles on the ground. The residents are sick of it.
Better bike/walking infrastructure.
Reverse liberal laws to restore consequences of committing crimes, eliminate homeless encampments, ban tik tok, restoring public safety and security.
Improving the schools with the support of the city is number one. If we to change the image and reputation of Citrus Heights, it starts with the schools. Good schools with community pride and involvement will transform our city. Families will be drawn to Citrus Heights whose top priority for their children is a good education. Property values will go up and businesses will want to move into the city. The city needs to work "with" the district and our newly elected school board members.
Fixing the streets & sidewalks works help to attract local business, improve visual appeal.
Safer areas while out day or night

Add an Amphitheater at Rusch Park to bring the community together through entertainment. This will also draw patrons to shop in our city and eat at our restaurants which will lead to positive economic growth.
Reduce number of abandoned businesses
Be more like Rocklin & Roseville
Homeless
Get the homeless situation under control.
Improve streets and add sidewalks in busier neighborhoods
Road repairs
Continue to attract different and more businesses
Homelessness
Clean streets and sidewalks. Trash is everywhere, it’s ugly and nasty.
Giving the homeless a place to go and incentives for people to help them and for them to get help.
Homeless and the blight caused by the same.
Community participation in the process of identifying needs and ownership of solutions
Programs that would address the root cause of homelessness... mental health
More funding from the state to support homelessness and troubled citizens
Dump republic and form a REAL refuse and recycling department. We waste a great deal of money to Republic and receive fewer services while Republic grows fat off the profits. Folsom can deliver higher quality services for less landowner cost. Citrus Heights could too!
I want to be able to afford an apartment on minimum wage
The roads are a mess! Repave the roads.
Prohibit leaf blowers : moratorium on gas powered blowers or electric use on streets to relocate debris, or speed clean-ups. Period.
More serious approach to homelessness and the accompanying blight and crime associated with it
Improvement of Transportation infrastructure, emphasizing human scale planning for pedestrian and bicycle friendly streets and roads. Planning should emulate examples in Holland.
Start enforcing quality of life ordinances and traffic laws (registration, speeding, running stop signs, reckless endangerment).
fix the road surfaces on San Juan
Get the homeless off the streets
Get rid of Sunrise Blvd as it’s a cross town freeway
Lower taxes
Eliminate the homeless/street vermin. They are the number 1 reasons for the blight, lack of safety, shops closing, property thefts and vandalism.
Rid the homeless people living at the shopping malls and streets
I would like to see the CHPD enforcing more traffic laws. I rarely see people pulled over, and I see a lot of dangerous driving in my neighborhood, down residential streets. I suspect the two are linked. The city would benefit in three ways: safer, more walkable streets, more civility among citizens, and more revenue for the city.
Maintain the streets, keep the pavement in good condition and repaint striping.
Bring breweries to Citrus Heights for the added shop diversity and events.
Actually enforce traffic laws for safety and not just for revenue generation. It doesn't feel safe to drive anywhere in CH.
safety and security
Deter crime by arresting criminals and enforcing the laws (primarily property crimes, drugs, and physical violence).
Repeal Newsom's stupid garbage separation law.
Fund code enforcement (e.g., abandoned vehicles, overgrown landscapes, etc.)

Improved social programs to address the homeless issue
Potholes!
Better schools
Solve homeless
Homeless people on the streets and in front of stores. We have a ton of emptying buildings why are they not being utilized.
Get the Sunrise Tomorrow project going and in the meantime have better safety and security in that area especially the back parking areas and Macy Plaza Dr./Sunrise Mall Rd. - do not leave it up to mall security to handle, the city should take over. That area is/will be the center and main attraction of Citrus Heights and it's currently sad and unruly...I know Sunrise Tomorrow is going to be years and years of work before complete, but it must be handled better in the meantime (blocking off the parking lot at night, day and night patrol of that area, etc.)
Convert single-story strip malls to 2 or 3 stories for housing and offices on the upper stories to cluster transit points for on-demand rides. Allow pedestrian pathways between them for strollers, wheelchairs, and walkers.
Expand transport for seniors
Blight,pot holes
please repair Madison Avenue; it is horrible to have to use it every day with the condition it's in
Fix the city streets.
It is doing great. Just alot of places empty. Need to find a reason to get stores here and shops
The homeless and trash that they leave.
Pave the streets as needed when the city gets notification. Not 6 months later.
to change the blight of homeless. I was just in a business and a homeless person tried to come into the establishement and they had to be stern with him telling him that he has a stay away order. What does that say about customers feeling safe?
Remove pothole and resurface streets and roads
pave the roasds
Improve our streets and eliminate residents from parking their cars and boats in the front yards.
Knowing that my tax dollars are as important as business tax dollars and feeling as though the police are as adept at serving neighborhoods as they are protecting large businesses
Where there are duplexes or multiple housing units, there should be laws to limit the number of people who live in them. For instance, there is a 2 bedroom 2 bath duplex with probably 5 adults and 3 children living in it. Each of the 5 adults have at least 1 car so that totals 5 plus one in the driveway that has not moved in over 2 years. While I understand the street is a public street, it is pretty bad when you own your own duplex and you and your friends cannot park in front of it because you come home later than the neighbors.
Repair the streets.
Create more affordable housing my kids can actually afford to buy a house in the community much they grew up and housing for the homeless
Probably the westbound lanes of Madison Avenue between Almaden Way and Sunrise Boulevard. I walk up and down it sometimes multiple times each day and I've complained to the city and the county about this issue which still happens way more often than it should, so when I walk this small stretch of road I often get hit with chunks of asphalt. One day I got hit in the thigh by such a large piece of road that if it were to have hit my head, I would have seriously been knocked out cold. I've had pieces of road knock my brand new fendi sunglasses right off my face. I've gotten home, undressed, and had tons of asphalt crumbs stuck to my chest it's actually insane, disgusting, and it's gonna seriously injure someone. You allow way too high of a speed limit (50 mph) on this road for it to be in this bad of shape. Lower the speed limit by 15 mph or literally fix the fuckin road please and thank you. Sincerely, a small girl who's sick of dodging flying asphalt every time I want to walk a little
Summer evening community events, like they do in Roseville, with concerts and farmer's market.
Better policing
To either demolish or rebuild abandoned buildings. Force owners of such abandoned properties to improve or sell. Abandoned homes are a magnet for people using drugs, and other illegal dealings. I live across the street (7500 Cherry Glen Ave), from an abandoned/neglected home. There are hypodermic needles scattered all over the 2 1/2 acres. We as neighbors have complained, called the police, code enforcement, even the owners but still it sits as is. I've even contacted the owner of the property to please board up the fence. My 73 year old husband with Dementi frequently sneaks out of the house to try to 'clean up' the yard. But there is so much debris from fallen branches, garbage, from homeless and people using drugs, plus using it for sex. I'm so afraid my husband or someone else will fall and really get hurt. Please, will someone do something about this?! Don't kick the can down to someone else! WILL YOU DO SOMETHING, please!

Increase police visibility in neighborhoods. Let residents know law enforcement is aware and available.

Continue to involve the residents of Citrus Heights in doing activities that enhance a "quality life "here.

Stop supporting criminals and bums (not all are actually homeless), increase the police forve.

Repave roads. The recent rains have caused deep, dangerous potholes. Why is it that the Gold River stretch of Sunrise Blvd is always in excellent condition, while the Citrus Heights and Fair Oaks stretches are poor?

Have more programs for all age group to interact to promote a better understanding among generations

Harsher punishments for criminal activity. I understand a lot of this is at the state level. Also maybe better inexpensive or free youth programs. Giving hope and education to our children makes better adults.

Making the needs of homeless veteran men and women a priority by providing better mental health and physical health services. Make qualifying and obtaining these services easier. Homeless children should also be a priority.

Better traffic control

Get rid of homeless

regional entertainment venue

repair the streets because it putS money in people's pockets by reducing repairs, AND STOP PEOPLE SPEEDING ON THE MAJOR STREETS WHICH ARE NOW DEFACTO FREEWAYS!!!!!!!!!!! and remain a part of the San Juan School District

Reduce speeding in residential areas

Pave the streets!

clean up and renovate old buildings, streets and sunrise mall

Address homelessness in a humane manner

Figure out what to do with the ever increasing homeless population and put money into the look of the city. We are rapidly becoming the next North Highlands (That's not a compliment)

Clean up the streets by improvements and reducing the homeless population.

go back to wrangeling homeless back to the city limits. Too big of a problem for the city to tacle, but move it out of the city limits making the city a less desireable location to hang out.

To have no one homeless.

make a more concerted effort to convert run down strip malls and commercial property into functional and usable space, or affordable housing.

Fix the roads.

Safer bike lanes

I'm afraid at this point one thing won't make a huge improvement we've got so many issues that we have to work on.

Fix our roads!

Hire more police to patrol the streets.

Fix the streets that all of the community has to drive on instead of blowing money on firework that most people can sit in their driveways with a water hose and watch if they choose. A lot us go to Roseville to shop get away from damage to our vehicles.

Q5 Any other comments or suggestions about improving the future quality of life in Citrus Heights?

(155 responses by)



need parks with community activities

Limiting the amount of fast food restaurants.

Get rid of the republicons

Universal high speed internet would do a lot to boost the local economy and would bring more high paying high tech jobs to the area. A small investment would have huge returns

plant more trees on the walking path on Old Auburn, clean up green belt areas like the one in the neighborhood area of newbridge way! this area could use a walking path

The community is growing fast and may areas are in need of upgrades. For instance, Old Auburn St. from Sunrise to San Juan/Auburn. Many cars on the road make it more and more unsafe to walk to school and work. Often times cars speed along the route and pedestrians have no choice but to be walking in the street. Installing sidewalks would help make this stretch of road safer.

Housing costs are ridiculous

Continue to support our police and make their presence noticeable to all.

Keeping the homeless problem in check. I know that's difficult with the current state policies, unfortunately.

Additional police officers and enforcing the laws.....especially lesser offences ie shoplifting, etc. (The less the laws are enforced the bigger the problems become.)

Citrus Heights streets are poorly maintained, surprised we don't get pulled over on suspicion of DUI swerving to avoid the many potholes on all of our streets. The blight is increasing with garbage and graffiti everywhere, and I have never felt less safe in my 20+ years as a resident than I do now, and I know it's only going to get worse. If/when they ever do anything with Sunrise Mall, we hope it will revitalize the city and attract people to the area who will improve the image and pride in our city. We also need a pedestrian bridge connecting Arcade and the new park(s) to make it truly a connected and desirable space to enjoy our open spaces.

Control the homeless population better

Clean up homelessness / blight and other things will improve.

Help the homeless. Get them of the streets

Clear out the junkies

Continue to invest in law enforcement, fix roads

Homelessness is becoming a huge problem in CH. Traffic congestion is a problem. Auburn/Old Auburn needs to be Four lanes wide from Sylvan to Sierra College.

Speed up the plan for redoing the Sunrise mall. It continues to lose stores and the area needs to be put to better use.

Keep decisions apolitical. Use common sense.

Have absentee landlords clean up their rentals or pay to have them cleaned up. Some houses have 5-7 cars in front of them. Landscaping a mess.
Fix the streets/potholes. Reduce homeless transients at parks and public areas.
Fine the homeless for littering. Unacceptable to use our parks and shopping centers as a bathroom. Human waste in empty lots and parking lots is gross.
Overall, government is doing well. Happy to live here. We need to focus on what we want this community to be--what do visitors see, think when they arrive... are we a bedroom community, growing commercially, whom does CH attract, i.e. who would like to settle down here--in five years. Right now, that's not totally clear (to me).
Encouraging more local business
fix our streets
Stop handing out bonuses for just doing work required by job description!
Extend public transit options to travel between citrus heights and downtown, Sac State.
improve school performance and quality
Clean up homelessness and blight
Need more non-school softball, baseball, soccer, basketball, batting cages, for starters.
I don’t think the city should be trying to make their own school district. Too costly.
Our leadership seems to be quite good and resourceful. Keep it that way.
Require landlords to clean up unsightly strip malls.
San Juan Unified is a fine school system. Stop trying to fix things that aren't broke, and concentrate on things that NEED attention!! (ie homelessness blight)
Make Citrus Heights a "destination" rather than a "drive through city" on the way to Roseville and Rocklin.
find a place that all homeless people can be directed to go and place security guards at public business areas so we can walk into a store without being harassed or asked for things.
Improve sunrise mall, and ensure that it remains in the community in some form, and encourage a sense of community.
Dining and entertainment. Shopping is being beat by Roseville
Keep trying to remove homeless camps
FIX THE HOMELESS PROBLEMS AND HELP SENIORS TO NOT BECOME HOMELESS
Not a high priority, but sure would be nice to have more events like craft fairs, festivals, music, brew fests, etc....more events where local CH neighbors can connect and have fun too.
Use police radar to stop speeding.
Would be nice if you could lower the sales tax.
I have multiple people in the neighborhood living in their cars or a trailer on the street. There needs to be a mechanism to report these issues
Make the homeless clean up after themselves
keep vegetation away from sidewalks, like Madison Ave, Primrose Dr, Uplands Dr, etc. Like to see more police vehicles patrolling around neighborhoods or Birdcage areas during the day and/or night
Develop alternate methods to deter crime-the courts don't have the support from the legislature to hold people accountable so other methods need to be created.
Speeding and homelessness
Do a better job with the budget, stop overpaying for goods and services including the payroll to City officials and employees .
Our neighborhood (Birdcage Heights) streets are in shambles. Especially Primrose Drive, chunks of asphalt are everywhere. Seriously need to actually REPAVE them, not just fill with lumps of blacktop.
Continue to focus on improving Street scapes.
Continue to improve walking and biking ability in the city and continue working towards the sunrise mall transformation, and continue longer term financial planning.
No

Make sure the Sunrise Mall project is exemplary in modern development and offers all the citizens better shopping, recreation, beauty and some affordable housing. Don’t let it just become something that will be rundown and outdated in 20 years.

LOVE living in Citrus Heights - such a great place to live!

more unique dining sestinations.....no more fast food places....let's raise our game

Keep the words "improving the future quality of life in Citrus Heights" be your guide. Avoid trending development ideas, stay focused on development that will grow yet maintain a solid foundation for future improvements.

Get all the homeless off the streets. Nothing is more of a downer than homeless camps and trash in the neighborhood.

Fix the roads! Kudos to the police department for keeping us safe!

Road repairs need to be done more frequently

Fully develop the Sunrise plan. What is happening with that? And not "over 20 years"! Needed now!

BETTER ACCESS TO ,IN PERSON ACCESS TO CITY SERVICES

Encourage the success of local small businesses. We have way too many large chain restaurants, and not enough locally owned and operated restaurants.

Follow what ever folsom is doing, i go there often and rarely see blight/ homeless wandering around. Take a harder approach to make them uncomfortable in the city

Vote Red

no

Further reduction of the number of homeless persons on the street.

I don’t know what the solution would be but I think it’s prudent to be proactive in exploring how Citrus Heights can avoid experiencing the senseless shootings that are happening around the country. I like that our police department seems to have multiple officers working together and you don’t see single officers taking unnecessary risks. Personally I would also like to hear less illegal fireworks. 4th of July might be ok but the random ones that make me stop and think “was that a firework or gunshot. Sometimes it’s hard for me to tell the difference and it makes me nervous.

Do something to clean out and help the homeless as well as making it safer (stop things like stealing catalytic converters, store theft and speeders, plus those racing and making donuts in the streets.

More supports for schools with low academic ratings

The entrance driveway to Costco/Applebee;s needs updating. I am a frequent customer to both Applebee's & Costco, have to say, poor planning on the location of the gas station. On several occasions after dinner at Applebee's trying to get out of their parking lot is blocked by cars in line to get into Costco, blocking the exit. White lines need to be painted and a sign stating "do not block driveway!" In addition, when the light is green for traffic to exit the Costco/Applebee's driveway, why is the traffic approaching that is turning right into the Costco/Applebee's, have a red light? why not green to turn right from the right hand turn lane???

The streets are awful and need to be repaved so we don't have to spend extra money fixing our cars because of the bumpy roads

I believeu the managers of the city are doing a good job.

Put the plan into action of redoing Aburn Bvd. between Sylvan Corners and county line.

More sense of community with more local events.

Quit spending money on stupid things like fireworks and help the homeless or fix our streets.

Roads

Get some of the retail space landlords to clean up and update their properties.

Deal with the homeless problem here it’s out of control trash everywhere garbage cans gone thru can’t walk on sidewalks due to carts and makeshift tents rather home them or move them out

No, all is fine

Perhaps the city could actively promote younger people with fresh ideas.I have lived her 30 years..we have no dining options ie elephant bar..fast food is not The answer.I have Remained in the back watching these people who constantly renew themselves in positions of the city..I have not seen changes for the better…ie The Fountains at Galeria.. nice place to shop with wonderful opportunities..

Encourage CH residents to better maintain their property (landscape, paint, put cars in garage, etc).

The ease of travel with the new developments happening. Also incentives for business owners to attract more small businesses
"Curb" appeal for Citrus Heights is important...please continue to upgrade and beautify our city. Please make it possible for businesses to upgrade and beautify their establishments by limiting various fees.
Publish, at least in the local papers, names and photos of people arrested for criminal activity.
Develop more parks
i try to eat and shop local to help businesses in our town but its getting hard to do with the amount of businesses that fail.
Keep funding and supporting our police department !!
All of my suggestions would be personal liability nightmares for the City but I appreciate the opportunity to contribute.
One stands out to improve the quality of life in Citrus Heights is have better streets that are worn out. I can't believe Madison Avenue; Sunrise Avenue and Greenback Lane have so many potholes and some areas are uneven to drive on.
Making sure homeless folks are not on the streets asking for money. Keeping the Navigator to help the "unhoused"!
Love our city involvement- just by asking citizens these questions shows our City leaders you want our input! Love CH, have lived here 40+ years
Reducing crimes and prosecuting the criminals, keeping trash off the street and sidewalks and starting ticketing people who litter.
Light rail extension
The drug trafficking and the homeless need to be addressed. One problem feeds the other. I know options are limited when it comes to enforcing caping laws and dealing with the homeless, but most of the homeless are also trafficking narcotics to each other. There is no legislation, policies. Or laws preventing the police from enforcing drug trafficking laws. I suggest going after the drug dealers, including the homeless ones. Go after the drug suppliers, too. The best place to start would be the Auburn Vista Mobile Home Park on Auburn Blvd. 90% of the narcotics in Citrus Heights come from that mobile home park. Even the owners of the mobile home park and the maintenance man of the property, traffic narcotics with the residents there. Weak leadership and policing has to stop. Everyone is sick of it. It’s time to clean up this city.
Enforce laws to eliminate blight, weed abatement and unmanaged plants and trees to improve neighborhood safety and appearance/property values.
The city needs to expedite the development of the mall. The longer the mall sits in its present state, the longer it lowers the image of the city. Once you start development it will attract others businesses to look at the great potential the site has for their own business.
Redevelop the corridors leading into the city from the freeways
I drive to Rocklin & Roseville to dine and shop where it is safe and clean - look to them
Continue monitoring and cleaning up homeless camps
No, if not safe we do not have quality of life
Roads would be second
Fixing the roads would be nice.
Street improvement should be one of the priorities. Tired of dodging pot holes and the damage caused to our vehicles.
Create more affordable housing and a local homeless shelter to help people get on their feet
I do like the idea of adding some areas to the city.
Get the mall area built up and include low cost housing
Property cleanup and spruce up. Our city looks like a dump!
Just do the best you can. You can't please everyone. Pick your battles.
How about a senior center. There is one in Newark CA where my mom lives. The city converted a house. They have a kitchen, pool table, craft room, card room and more. It helps a lot combating loneliness and isolation. (It's run by volunteers)
Make sure planning for Sunrise mall area includes bike lanes (segregated lanes, not just lane stripes separating cars from the detritus next to the sidewalk.
City need to get more money allocated from the county for safety and infrastructure improvements. A traffic light system that's computerized, more traffic cameras to monitor commuter traffic and more community officers to help w/small infractions like parking in ADA spots w/o a placard.
Focus on Citrus Heights Local Issues ONLY

Get the roads repaved

Sorry, I am fully aware that California has tied all governments' hands behind their backs when it comes to common sense laws about vagrant-addicts. Maybe put together a legal team that can find the loopholes that will allow us to take control of our own properties and our city without being punished for it? I don't mean guns & jails, just the ability to physically stop thieves from stealing property without getting sued. Or the ability to remove 'trash' from the creeks and sidewalks, again, without fear of being sued.

More traffic enforcement is needed.

Either build a homeless shelter to help the homeless plus appropriate programs or kick them out like NYC did. Tired of the waffling. Either decision is going to be unpopular so just go ahead and decide on one.

Humane and effective solutions to homelessness in our community.

Safe place for kids and families

Lower crime rate

Use all the empty office buildings to houses people that are on the streets and begging on the corners.

I've lived in Citrus Hgts since 1964 and proud of our city.

Homelessness is a big problem across the State but if there’s anything that can be done at the city level to help the situation (for both the unhoused and the housed community residents), I hope that is being explored. Also, I read that there is attention on the fact that our city has so many massage businesses - I’m glad that’s getting attention because it really is excessive and creepy, doesn’t make the area nice (someone should monitor how those businesses are being presented on yelp - seems like there’s no oversight).

Require addition of drought-tolerant tree in permitting process, with city ownership and a small fee added to the monthly utility bill for maintenance. If the tree interferes with structure's stability or community safety, then make an allowance. Helps with climate change.

Housing,blight

I love our Police Force....at 79, I take comfort that they're always friendly and around our City

Work on a community wide effort to deal with the homeless, partnering with the churches, food banks, other mental health programs. No socialist housing projects please.

Have us all living here shopping here and all do more to keep our city clean

Get the dead cars off of the street so others can park.

Expire the Sunrise Mall project.

beed to upgrade our demographic profile

As with any city, we have crime, a lack of affordable housing, growing homelessness, and mediocre sense of community. We don't have much control, if any, of the first three but we could improve community by making more opportunities for people to meet and develop relationships, to serve and extend kindness, to see where the needs are and try to fill them as neighbors.

find ways to get families interested in community events. Maybe some type of competition.

Yes, you need to figure out how to get the homeless off the streets. Give them a choice, get help or go to jail if that is what it takes. Thank you for asking.

Keep the homeless out. Quickly address blight and enforce a broken windows program.

The conversion of sunrise mall needs to happen more quickly

Yeah do something for the homeless people that’s not fentanyl, do something for the youth, have you people never heard of boys and girls clubs? Fix the roads, make rent 10x cheaper, and for the love of god don’t put a hotel at sunrise mall. Literally just unless it’s a Westin, that’s the stupidest idea on earth. Red hawk just opened a hotel, we don’t need one. You can 5x any revenue you might think a hotel could bring by just putting in an Apple Store. That’s it. An Apple Store. We need an Apple Store. The only 2 in the whole 50+ maybe 100+ mile area are galleria and Arden. Apple Store. Stop making stupid decisions to make the homeless and crime rate any worse than it is. Which is what a hotel will do. Unless it’s a Westin. And you can’t afford to build a Westin.

More police presence is always welcome. Clear the parks of homeless so they can be enjoyed by families again.

Make Citrus Heights more like Roseville. I lived there for 19 years and never felt scared, even at night. In Citrus Heights I never feel safe.

You need to stop being Syphillus Heights. For awhile it looked better now it just looks sick and icky again.

I’m really tired of chain restaurants how about some good ethnic mom & pop type offerings. Fix the ugly medians on Madison Ave. Get rid of grass in public spaces & put it drought tolerant native plants.

It seems like I see fewer homeless people. I hope you can continue to help these people and give them safe places to stay. Overall, I think Citrus Heights is doing a good job.

Procure more of the available open space for parks before developers rape what wooded areas are left in Citrus Heights, i.e. Arcade Creek adjacent the intersection of Mariposa and Highland

be proactive and not reactive to issues.

Offer an incentive to homeowners and house renters to keep their yards clean and neat. It will increase the value and desirability of Citrus Heights.

get homeless in shelters and off the streets

Do something with the Sunrise Mall. It's dying and looks sad. Make them outlet stores or turn it into an event center and start bringing some life to the city.

go back to one speed limit throughout the community. It was 40 mph, now some areas are 45. I seems that all other communities are at 40. Having multiple limits just adds to confusion.

Keep enforcing the laws, re-pave the local roads, not just the main ones (Antelope, Sunrise etc).

Keep attacking blight when you see it. it can grow exponetially if one is left to stay, more will follow.

Tougher penalties on criminals that break the law.

Homelessness must be dealt with. The public library on Van Maren & Auburn is not an encampment.

Love seeing the updated parks and sidewalks

I'm afraid if we don't address this homeless situation our streets are a mess and I know you're working on that so I appreciate that effort but when we're afraid to go to a local store to shop because we're afraid we're going to be accosted by a homeless person that's pretty severe.

Fix our roads

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