

Survey Results: Community Needs

 Survey Info - This survey was sent on behalf of the City of Citrus Heights to the FlashVote community for Citrus Heights, CA.

These FlashVote results are shared with local officials

456

Total Participants

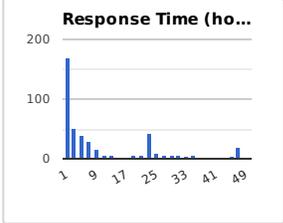
449 of 717 initially invited (63%)
7 others

Margin of error: ± 5%

Applied Filter:
Locals only

Participants for filter:
403

Response Time (ho...



Started:
Aug 16, 2021 11:10am PDT

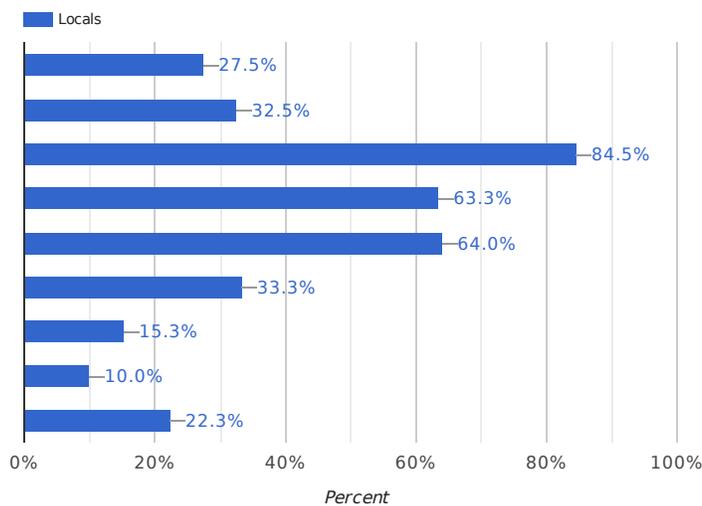
Ended:
Aug 18, 2021 11:11am PDT

Target Participants:
All Citrus Heights

Q1 Which of the following aspects of Citrus Heights are most IMPORTANT to you, if any? (You can choose up to FOUR)

(400 responses by)

Options	Locals (400)
The range and cost of available housing options	27.5% (110)
Ease of getting around the city	32.5% (130)
Physical safety and security	84.5% (338)
Appearance of neighborhoods	63.3% (253)
Amount of commercial vacancies and blight	64.0% (256)
Access to recreation and parks	33.3% (133)
Community events	15.3% (61)
Availability of jobs	10.0% (40)
Other:	22.3% (89)



the roads! I see some being repaved but there are so many roads that need a lot of work.

Homeless problem

The amount of narcotics in the City is a problem, so is police corruption.

Sunrise Mall

Retaining a portion of the enclosed mall at Sunrise

theft/vandalism

Good schools

I don't see our city a bedroom community but jobs should be relatively, not absolutely, important.

Road repair--pot holes, patchy asphalt, etc.

Loss of tax base

Fine a place for the homeless. They produce allot of filth on the streets.

Police response to existing ordinance violations: noise, racing, parking violations, etc.

Homeless

Medical Care available

Road repair, manage homeless.

road maintenance

Remove homeless and their encampments.

Homeless is totally out of control...affects our quality of life.

Roseville Road garbage, furniture and grocery carts left in side of the road.

The very most important to me is repairing our roads. Madison, Greenback and Auburn are horrific.

The mall . Places to have fun with others.

Pave the roads

Homelessness problem needs to be addressed along with theft

Homelessness everywhere in the city

Homeless

Not ever instituting vaccinated only allowed to enter restaurants, bars and gyms like San Francisco

Homeless issues, blight, roads in poor condition.

Homeless that are junkies

I'm also concerned about the amount of trees neighborhoods and neighbors are cutting down.

The number of homeless squatting in parking lots, along creeks, living in their cars in neighborhoo

Traffic off Old Auburn and Wooddale. It takes me about 8 minutes to get out of area.

Conserving open space and natural resources

Homeless encampments (could be part of neighborhood appearance)

Roads

The honesty of our local government, ie City Council manager. Where is the stimulus money going?

affordable senior rentals for seniors without HUD restrictions

Homeless issue

Clean up, remove homeless, the homeless creates an unsightly appearance to the neighborhood an

Humanely managing and reducing the homeless population living in parks, on streets, etc.

Too much housing development and traffic

Homeless trashing our streets and parks.

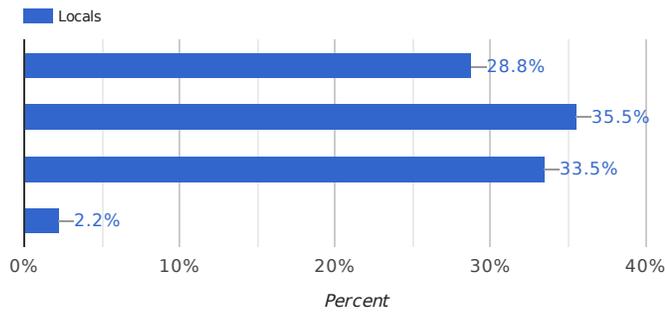
Social services
Homeless
The roads are terrible. Wear and tear on cars and tires costs us money.
Homelessness
Homless
The homeless population
Keeping after the messes that the homeless population creates
RESURFACE OF ROADWAYS, THE STREETS IN CH ARE REALLY BAD
Helping unhoused
Homelessness
Memoratorium on rental housing costs. 2bdrm go for \$2400-2800/mo now which \$1000 more than 1bdrm
Homeless and garbage
Homeless ruining commercial and everywhere else they settle.
Schools requiring masks
Homeless & crime
Our debt. We went from a city in the black to being in the red because of frivolous spending.
Homeless
Homeless out of control and streets in bad shape
Streets need repair on west side of I80. AYBROOK
homeless
Shopping choices
Homeless

Q2 The City of Citrus Heights will receive about \$15.6 million over two years for “COVID-19 economic relief” from the federal American Rescue Plan Act (ARPA). ARPA money can only be spent to: (1) Support public health, (2) Address COVID-19 economic impacts, (3) Replace lost public sector revenue, (4) Provide premium pay for essential workers, or (5) Invest in water, sewer, and broadband infrastructure for underserved communities.

Prior to reading this, which best describes what you know about the ARPA funds going to Citrus Heights?

(403 responses by)

Options	Locals (403)
I hadn't really heard about the ARPA funds	28.8% (116)
I'd heard of the ARPA funds, but didn't know how they were restricted to specific uses	35.5% (143)
I'd heard of the ARPA funds and knew how they were restricted to specific uses	33.5% (135)
Not Sure	2.2% (9)



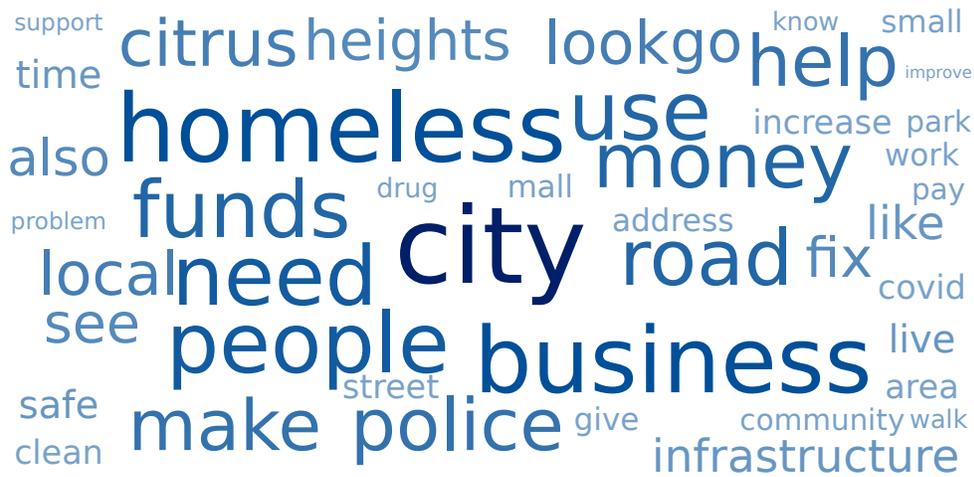
Q3 Below is a sample list of projects that fit into one of the ARPA guidelines mentioned above. How would you allocate 100 dollars across this sample list of projects?
(350 responses by)

Options	Locals (349)
Support local businesses and non-profits with grants	13.0%
Address shopping center vacancies caused by COVID-19	8.97%
Help residents recover from the impacts of COVID-19	8.72%
Address homelessness problems	23.4%
Invest in City infrastructure like roads, sewer, irrigation, sidewalks, traffic signals	27.9%
Improve neighborhood safety	17.6%
None of these	0.358%



Q4 Any other comments or suggestions about how the City of Citrus Heights can use ARPA funding to best serve the whole community?

(131 responses by)



Giving more money to Citrus Heights police department to invest in the safety of our neighborhoods.

Replacing police funding is great

would not let me answer the previous question

People are always looking for handouts, if they know handouts are coming they will not try to better themselves. The homeless crisis is a problem because of rents being too high.. make rent more affordable instead of handing out handouts that is not used on housing but hold people accountable for the cost. Our neighborhoods are not safe anymore because people are no longer scared of the police. They need healthy fear, they need to know there are repercussions to being a criminal, give more funding to the police department. Lastly our streets are not looking so great, you make some areas look nice while neglecting others... fix the appearance of all streets.

repair the roads, improve traffic, improve pedestrian walkways possibly

We're turning into tent city.

what good will \$100 do?

The city's failing infrastructure has to be addressed in order to attract new business opportunities and increase property values

Fix the roads

do NOT use ANY Federal monies for imperializing City government!

Create master plan for walk/bicycle friendly community.

There are so many options, homeless is a huge problem. The vacant shops and restaurants, which must also include lack of jobs, have increased during the pandemic. Our police officers do the best they can with the staff they have but they can't be everywhere. Lost jobs, homeless people and other factors increase the crime rate. There is only so much money to go around.

Big businesses that were allowed to stay open should be exempt from funds, and any funding should support only spending in Citrus Heights. Infrastructure funds should be for street repairs only. And all covid measures should be dropped so that more federal help is not necessary. Let business & community thrive at its own risk and personal responsibility.

The efforts to make this a queen safe place to live are appreciated.

Improve road surfaces

Can any of the funds be used for road repairs? Since these are one-time funds, using some for construction/major maintenance may help prevent urgent work when there are not these funds available.

We frequent a lot of CH restaurants & bars. The main topics of "neighborhood" discussion are always about Covid, and the vagrant-tweaker-thieves that we are supposed to feel sorry for because they are "homeless". Also, we talk about the indifference to crime that we've all experienced from the CHPD when we try to report thefts, or submit video of thieves.

Healthier people fair better in pandemics, making our city healthier, including access to free or low cost fitness and nutrition programs, safe biking and walking paths, limiting fast food and other chain restaurants that directly contribute to diabetes and obesity would be a good start.

Do not allow anyone receiving contracts/payments to have ties to city council or anyone employed by the city...no nepotism.

Help local schools deal with covid. Educate the children on covid

Support our Police Department, Fix physical infrastructure (roads, sewer, water, etc.) and the homeless are a real problem. I don't know what to do about the homeless because most of them don't want help.

If funds can be allocated, address the ever increasing blight that is creeping into our community. Most notably the uncollected litter that is now throughout the city.

Our neighborhoods need a serious uplift. Homeless, vacant buildings, closed businesses, it all looks so bad and deters good renters and home owners. We need the city to look good and be better taken care of so that we attract the people who care.

Do not give city employees raises with this money.

Just be decent people and help out community members who need it.

Helping displaced and priced out residents should be a high priority, and finding a way to limit and control the hyper inflated housing costs. If no one can afford to live here, things will only get worse.

Fix roads

Get rid of the drug addicted, litter producing homeless. I don't feel safe in my own city taking my kids to the park seeing drug transactions occurring or people with drug induced psychosis and schizophrenia. Force mental health and drug treatment. Want to see more police engagement with homeless to deter them from staying here. This is why I want to leave this city because not enough is being done to get them out.

Money should be used to improve infrastructure and support police and emergency services. Commercial businesses both large and small should plan for, and be prepared to, survive minor and major downturns as part of their business plan. That's business.

Other than somehow preventing the blight the homeless make, no. Also, our roads could use some fixing.

n/a

Keep it local (e.g. hire local firms for any infrastructure work). If possible, keep it moving (i.e. provide funds for local residents who will spend it at local businesses who will pay local workers).

We need to support small businesses in our area, whatever they need I'm not sure. No mask or vaccine mandates so we don't go spend all our money in Placer County. Handling homeless and empty buildings which also are a turnoff for shopping and doing things in Citrus Heights.

Handing out money is proven not to help long term. Be strict with which businesses receive funds and invest in our future infrastructure before it's too late.

Use a portion for the sunrise Mall project, and maintain a portion of the enclosed mall for people who like to walk. With an aging population I see more and more people trying to get exercise by walking who are over 40

keep our Law Enforcement happy & more jobs for them

Look toward the future when examining each opportunity. Human crises should be addressed with compassion but also with a view toward the future.

I don't have specific numbers but it appears crimes are increasing and even though defendants are prosecuted, punishment is minimal or non-existent and not a deterrent to recidivism. Money could be used to lobby our elected leaders to pressure the state to enact more stringent punishments that actually work.

The homeless problem is a big issue and needs to be addressed but not with significant city funds. I would like Citrus Heights to become a high end jewel in the area where families want to live because it's safe, clean and crime and homelessness is low.

Homelessness creates filth. Their garbage and their body waste needs to be cleaned up and addressed. Take an empty building and build rooms with bathrooms in them.

I didn't check homeless impacts because it seems the more money thrown at the 'unhoused' the easier we make it for them to manage outside 'normal' lifestyles, and only attracts more of them to the area. The only money that should be spent on this should be to encourage drug treatment, enforce nuisance laws/regulations, and beef up security. Allowing antisocial behavior and living on our sidewalks is wrong headedness in the extreme.

Publish the results of this poll, & be open (thru media or by other means) about how the City Council is responding to these results.

not for pay raises!!! Stop the waste!

NA

Helping our police department and local businesses should be our priority! Roads, homeless and how our neighborhoods look should be the last things we worry about.

Love to see some attention given to our roads and an increase in sidewalk coverage around our schools.

At one time Citrus Heights was an elite location to live. Let's make it that way again by removing the homeless and improving the infrastructure.

Keep the open field in front of Walmart/Costco clean and safe from a fire.

No

My concern is Water Supply. A lot of people still have green lawns. Concern over unvaccinated people that we may have Covid continued year after year. Concern Policemen and Policewomen will leave the force and we will have no one to protect us. They don't get paid enough for what they do and sacrifice each time they go to work. If you want a police force at all pay them more and quit treating them like puppets on a string.

POOCH Park is looking to lay some concrete for a walkway on the inside of the dog park to help people who are disabled enjoy the park and create inclusive community. Text me for their contact if this fits. They have been trying to raise the funds for years now with bake sales and spaghetti dinners. Liz 916.628.0765

Connecting the city with bike/foot trails.

we need to build some turn-a-bout's on Old Auburn down by Conover , the use this road as a race track coming from Roseville . This road is very unsafe for both drivers , kids and seniors who drive this daily. Please look into this , it is very important, just spend on time on this road and you will see what we see.

Insure the homeless understand that they are not welcome in Citrus Heights. Fix our roads, and never, never defund the police. Repair our roads, they're in horrible shape, and need to be repaired.

Fixing roads and infrastructure is an excellent use of these funds to help all of our citizens in Citrus Heights.

We really need to address the homelessness more in our city. I don't like seeing people sleeping on the sidewalks and littering all over the city. These people come into our neighborhoods at night and steal from us. I'd also like to see code enforcement more on homes not being kept up. There are so many homes where people do nothing and their homes look horrible. I'm embarrassed to have friends and family over because my neighborhood looks so bad. We need to clean this City up.

Address trees, business that don't uphold the look of there business. Think of a way to help all of us have less grass. Redo front yards to rock or something. So we use less water.

Repurpose the vacate commercial real estate. A large building could have many purposes.

Try to do something about the ongoing homeless problem we have in the city.

Some of that money should go to small local businesses that have had to close due to the forced lockdown. All businesses are essential because they are someone's livelihood.

Clean up blight, homeless encampments, trash, Sunrise Mall

Invest dollars that make a positive impact on quality of life for the majority of Citrus Heights home owners

Fix the crap roads that are main traffic areas. DON'T just patch as a few months later they are just as before

small businesses have been devastated by authoritarian politicians. Jobs lost. Incomes diminished. These business are the life blood of city economies and need to be revitalized if possible.

None.

Save for rainy day or pay loans early to benefit future hard times.

Help businesses most impacted, loss of revenue and increased costs, by COVID-19

I strongly believe that the drug addiction/homeless factor is the most important issue facing the city going into the winter months.

Clean up the streets.

Spread the wealth across the community with the FUTURE of our city in the forefront of the decision making process.

Efforts towards ease of access to covid related health care and factual, accurate information.

We need closed businesses to be repurposed. Too many graffiti marked boarded up gas stations and shops through your community. Many subsequent issues will likely resolve if we could just attract higher earners into our community.

More shade, trees will cool us down

Our city could be more proud of our city if something could be done to solve the vacant businesses! They become magnets for criminal behavior. Why does it always come down to the almighty dollar? Why can't our city take charge of these areas of blight. They give Citrus Heights a black eye! Let's bring back our city pride and clean up our city!

If you're going to use the money on police services, then perhaps the police should be more visible (maybe they could catch catalytic converter thieves) while not infringing on the rights of private citizens.

Since it is Covid related money, it should go to Covid relief issues. Infrastructure issues should be built into ongoing budgeting.

Old Auburn traffic

Consider turning Birdcage and other shopping centers into mixed use with offices, services, and retail on the bottom, residences above, child care, transit stop, and and, perhaps, all-abilities playground or small park.

Finding a way to use the money to help lower the cost of living here.

Please give our law enforcement officers essential pay allowance. They deserve it! Also, Antelope Rd from 80 to Lauppe could really use some love (median, walls, planters, repave, etc) like the western portion of Antelope rd did years ago. A right lane on-ramp towards Roseville would also be really useful and reduce traffic since a light would no longer be involved to cross over opposing traffic.

Support for police department

Support the first responders and officers with equipment to better serve. Ie, body cams. Enforce laws in place concerning homelessness while implementing rehabilitation plans linked directly to the department of corrections. Eliminate roundabouts.

inclusive and more to lower income.

Invest in a real newspaper so people who live here know what is going on in our city instead of the flyer saying how wonderful this city is. Fix the Citrus Heights Mall now and not in 20 years. City government becomes more visible because they are very secretive.

subsidize non-government senior apartment rentals that have skyrocketed once again, along with other costs.

One time improvements that would no impact future expenditures.

We pay a HUGE amount, more than other states, in gas taxes that are supposed to address road issues. That money should be trickling down to cities and counties to address roads. ARPA money should not go to paying for that which is supposed to be covered by other funds.

I would like to see safety around all schools, invest in video surveillance within 1 mile of any school that is monitored by CHPD. There's drug activities that regularly happen across the street from SJ HS, all parents would vote for video surveillance that would protect school campuses. Invest in drug and mental rehabilitation for homeless, don't continue to just give and give but teach them to live on their own.

Put rigorous safeguards in place to minimize or eliminate fraud in those instances where it may be used to benefit individuals or private businesses.

We really need to do something about the homelessness and the trash that they leave behind

Promote Covid vaccinations

Clean up this city. Create splash water parks for kids or a decent soccer field complex!

Have law enforcement arrest people for littering. Hire local subcontractors as much as possible. Advertise on local TV stations the safe and convenient shopping in Citrus Heights malls.

Repair the roads, especially on Madison Ave and Fair Oaks Blvd

You did not say anything about helping young people learning job skills, we are lacking in young people knowing basic job skills

as the last page didn't let me pick 4 of those listed

A rising tide lifts all boats

When supporting local business, focus on SMALL (locally-owned) BUSINESSES.

Too many homeless people. Other communities build housing from shipping containers or other materials and provide restrooms, water and community kitchens for them. We have lots of open space. We need to treat people without homes as one of us and stop treating them like criminals. A home is one of life's necessities.

Direct assistance to households in this community should be the top priority. The money should not be used to shore up the city budget. The council made bad choices regarding spending on a new City Hall. ARPA money is taxpayer money. It shouldn't be used to shore up mistakes made by the council.

Help the homeless get off the streets by working out a deal for the city to be able to flip some of these vacant commercial spaces into temporary housing for the homeless until there is a shelter built.

Thanks for asking us.

always police and fire

I think it's really important to support the local business community and to increase outdoor recreation.

Safety and Security

Help mom and pop businesses stay open.

I think we have the best police force of anywhere I have lived (for reference I'm 59 y/o). I want to make sure they're fairly compensated for the increase in violent crimes even if CH is currently safer than most cities. I believe it's b/c people know their strong response. Both in time & # of officers. I rarely see just 1 car going by alone. So let's find them well. The number of people sleeping on the sidewalks is increasing with all their belongings it is concerning. I used to stop to make sure people who were down on the ground weren't in a medical crisis but it no longer feels safe to do so because their most likely sleeping. It's also making CH look more trashy and unsafe. They need a location that is safe and doesn't interfere with people walking down the street.

Be careful who you give raises to. I wish I had the name of the employee who told me to call the county because Mariposa isn't in Citrus Heights. Or the one who told my neighbor if she had a complaint to go home and file it online.

DO NOT use money to improve salaries of city employees and police officers.

Make sure Citrus Heights is pedestrian friendly

none

road maintenance

Make sure that public health needs are addressed! Our public health system has been excoriated by budget cuts for decades.

I believe our first responders including police officers, fire fighters and 911 responders should be given a bonus for time spent working during the shut down. They've earned it!

Focus on the speeding, sideshow activity, get Greenback Ln. Sunrise to San Juan area cleaned up. Purchase abandoned properties and develop into appealing low maintenance outdoor public use areas

Council members need to remain unbiased and professional. Bi-partisan.

We need to support our police department 100 percent !! We need to reinforce our laws and get rid of the homeless problem! Enforce our traffic laws

Infrastructure is a long term investment. Make it! All others listed are short term bandaids for bigger problems.

Community Events- Parade's, Fireworks Show 4th of July, Fall Festival, Walking Paths, Bike Trails, more Parks and Charity Events/Walks

I would use some of the funds to address health concerns of residents, particularly preventive health.

Security and infrastructure meaning fix our lousy streets. San Juan Ave, Dewey Drive, and Greenback.

The roads are so bad and walkability is poor. Those are the greatest needs to citizens. The blight and targeting businesses will help get more money into the city.

Funding for small businesses affected by rent moratorium. This makes business very risky and causes financial stress.

Mental health for homeless & more drug recovery. Consequences for crime.

Not even sure why you are asking. There are too many members of the City Council who just don't care about our city. All they care about is their place on the council.

I know roads are not covered by these, but it's what bugs me most

So far I think the community has done well. I know there are problems but we seem to be working them out.

be wise in the use of public funds.

Reviving Sunrise Mall

We are told these funds have restrictions placed on them, but from the categories/issues you raise in the survey, I can see plenty of room still for these funds to be "flushed down the sewer." I just pray to the Almighty, and ask my city leaders to please be as fiscally responsible regarding these funds as you have been in the past for keeping the City of Citrus Heights "in the black." JMHO

Addressing homelessness and improving roads and other infrastructure are most important to me. Also, I am hopeful that the plans for Sunrise Mall will make a big difference in the current Mall situation of many vacancies.