

Survey Results: Public Safety

 Survey Info - This survey was sent on behalf of the City of Bedford to the FlashVote community for Bedford, TX.

These FlashVote results are shared with local officials

597
Total
Participants

587 of 1142 initially invited (51%)
10 others
Margin of error: \pm 4%

Applied Filter:
Locals only
Participants for
filter:
518

Started:
Sep 19, 2023 11:06am CDT
Ended:
Sep 21, 2023 11:03am CDT
Target Participants:
All Bedford

Q1 Please rate how safe or unsafe you feel living in your neighborhood in Bedford?

(518 responses by)

Options	Locals (518)
Very Unsafe (1)	1.2% (6)
Somewhat Unsafe (2)	6.4% (33)
Neutral (3)	6.0% (31)
Somewhat Safe (4)	36.3% (188)
Very Safe (5)	49.4% (256)
Not Sure	0.8% (4)

Q2 Think of now compared to a year ago. To what extent have your feelings of safety in Bedford changed?

(516 responses by)

Options	Locals (516)
Feel a lot less safe now	3.3% (17)
Feel a little less safe now	21.3% (110)
Feel about the same now	68.4% (353)
Feel a little more safe now	4.3% (22)
Feel a lot more safe now	0.6% (3)
Not Sure	2.1% (11)

Q3 Which best describes your personal interactions with Bedford Police Officers in the last 12 months?

(515 responses by)

Options	Locals (515)
I haven't had any personal interactions	72.8% (375)

Options	Locals (515)
I've interacted and been treated fairly	20.2% (104)
I've interacted and been treated unfairly	2.9% (15)
Not Sure	0.8% (4)
Other:	2.9% (15)



They were visible the first day of school at Spring Garden, not in uniform but badges were notable.

My only interaction has been thanking them in public from time to time and it is always well received.

I volunteer with the PD and interact daily with the officers

Very rude traffic incident in Oct '22 but good follow up when reporting neighbors dangerous behavior

I wish they were more community focused

They don't want to come out when you call, not even a call back...

Have not but would like to talk to a detective.

Outstanding interaction with police officers. They are very caring and responsive.

I've interacted by phone.

I've contacted them with a stranger in the neighborhood and they were very quick to respond.

I participated in both Leadership HEB, and Bedford University and had positive interactions.

My car was broken into and I had 2 phone conversations.

My interaction with police was more than a year ago.

Community setting officers are friendly.

Q4 Which of the following do you think should be the highest priority for the Bedford Police Department? (You can choose up to FIVE, if any)

(495 responses by)

Options	Locals (495)
Burglaries (commercial, residential, and vehicle)	87.5% (433)

Options	Locals (495)
Domestic violence	53.3% (264)
Driving under the influence (e.g. alcohol or drugs)	64.0% (317)
Drug abuse (e.g. manufacture, sale, or use of illegal/prescription drugs)	52.7% (261)
Fraud/identity theft	31.9% (158)
Homeless or transient-related problems	28.9% (143)
Nuisances (Prostitution, loitering, vandalism)	29.3% (145)
Traffic Issues (residential speeding, street takeovers etc.)	58.6% (290)
Other:	7.5% (37)

signs bedford driving dogs
 give street enforce school park
 safety crimes child
 issues people training please
 traffic special animal abuse car violent

Street racing

The traffic on my street is terrible and is of no concern to anyone except the few who live there

Specialized training in dealing with special populations

Property Crimes

Not yelling at yield signs coming off of the ramps I've almost been hit twice in a matter of three

Not being pigs, helping people instead of scaring or injuring them

Potential child traffickers noticed and reported at Stormie Jones Park

Solicitors without permit.

Child abuse

red light runners at Bedford Rd. and the freeway -- probably at other major intersections too

school safety

Training to recognize and empathy towards the mentally I'll.

Due to the fluency of our southern border, we will be seeing most all of these issues growing.IMHO.

Resident calls

These are all equally important. Please put more traffic enforcement in the school zones.

Getting all the vacant positions filled.

Better training and learning some people skills

child abuse/neglect

Cell phone use while driving.

Prevent vote fraud

Yall are doing great!

violent crimes, sex offenses

School Safety

CAR burglaries!

All fiscal crimes against the citizens in general.

Violent crimes; rape, murder, assault, etc.

No issues

Transparency

enforce no commercial vehicles parked on the street overnight

Suspicious activity next door.

More visible in community.

Not following driving rules on highways in Bedford. Reckless driving.

All of the above

Dogs being off leash and actually giving fines for dogs off leash

Responding to loose animals when animal control is off

School safety

Q5 Any other comments or suggestions to improve public safety and community trust in the Bedford Police Department?

(145 responses by)

time speed people good stop school
light bedford office community
thank car traffic like area keep go maybe law
think see police job presence
enforce great city use lot sign street vehicle
crime drive neighborhood
department live need patrol help
interact work even

The Bedford PD is a great organization. Very responsive, respectful, and a positive reflection on the City.

Figure out how to end the street racing in the city. Someone will die before it's said and done if it is not stopped.

Keep up the good work!

The green belt is our backyard, as a woman I'm nervous to be on the green belt at certain points of the early morning or sun setting part of the evening. Would be nice to have visible police on bikes or emergency call stops like other trails have.

Community involvement is a necessity for our citizens to feel comfortable with the local police and fire departments.

Would be nice to see patrol cars in the neighborhood more often

I would like to see more patrolling in residential neighborhoods. Rarely see them.

Bedford PD does a great job!

It would be nice for them to have an open house like the FD does

Found out that renters in my neighborhood were selling drugs out of their house. Also found out that 2 'homeless' men were renting a house in our neighborhood but without turning on the electricity and water.

I've personally dealt with suspects entering my car in the middle of the night at home. We may need more night patrol?

People speed on my residential street multiple times a day, even the neighbors.

As a former Police Officer myself, not every moving violation has to end in a summons. I believe that there are many occasions that an Officer should use discretion as often as possible..... times are tough these days with inflation and this sinking economy. Sometimes when possible, just a warning will go a long ways!

Overall I believe we have a very good police department!

Enforcing illegal temporary tags. Monitoring speed on Forest Ridge Drive, especially around YMCA.

I hardly ever see police presence anymore.

We live on Schumac Lane between Forest Ridge and Circle Lane. The speed on our street is crazy fast. The distance between Forest Ridge and Circle Lane is long, and drivers are going way to fast for a residential street. There should be more monitoring as well as some type of deterrent to help reduce the speed. Drivers in general have become very complacent in their driving and respect for traffic signs.

Traffic cops do not need to be armed, arming them only raises the likelihood of traffic stops ending in bad outcomes

All interactions with the police I've personally had have been good. All officers have been respectful and i have never felt harassed or unsafe.

Some of the laws need to change especially an apartment communities. I feel that there's stolen vehicles in my apartment community and the police can't even look into it because they said I have to wait till the vehicles are on the street. These vehicles are being brought to where I live but not all being driven out of here. Some towed from the area.

Education for kids about how to safely interact with police officers.

Make sure the mental health and well being of our police is being taken care of and is a priority in the department. Bring in house the most cutting edge, up to date trainings for our officers- much more than the minimum requirements. Allow officers time during their shift to volunteer in the community (go donate blood at Carter bloodcare, deliver meals on wheels, help at six stones, volunteer at school carnivals, etc).

I wish there were some education regarding the helmet ordinance for minors such as signage on the trails, parks or SRO's perhaps providing a take home handout to kids seen riding to school with no helmet. A helmet save my son from TBI when he was about 11 riding in the area so I think it is important, but mostly ignored currently.

they do a great job in our city..

Not at the moment. They seem to be operating at a highly professional level.

More officers, let them do their job, and convey to criminals they can't get away with this type of behavior in Bedford

Stop any and all "us vs them" "warrior cop mentality crap ASAP. Demilitarize and stop wasting money on weapons, start using it for de-escalation training.

Possibly schedule community forums with limited topics that the department believes that need to be addressed to prevent increasing situations affecting the city and neighboring cities.

The biggest problem for me is the speeding, going through stop signs and red lights, passing in no passing zones.

Adding de-escalation training

More presence at public events. Be more visible

I would like to see traffic rerouted on our street in front of bell manor. It is not merely an inconvenience it is life altering twice daily. We cannot have overnight guests not leave or arrive at our house during the morning or mid afternoon I have tried to get the police chief interested in this problem and it went nowhere. I talked to the principal and got nowhere. I talked to a school board member- nothing. It would be EASY for that traffic to go through Pennington field and give us our lives back

Vehicles are continuing to race up and down Wade along with blowing through stop signs especially on Wade and Robindale. There are children who walk to school that have been close to being running over along with people and animals walking. There have very close calls of accidents due to people running the stop signs.

More police presence especially on the last stretch of Harwood between Martin Dr and 157.

Reading a lot of concern on the City of Bedford Neighborhood Facebook group regarding the Harwood and Central intersection. Perhaps patrolling that intersection more often if possible, to help reduce the concerns citizens are having. Thank you!

School safety with surveillance of campuses for guns and drugs.

Very little street lighting in neighborhoods

I chose "Neutral" on how safe I think living in Bedford is simply because I think the answer varies by neighborhood.

Perhaps a greater visibility in neighborhoods all throughout the city. I think the Bedford Police Department is the best it has been in years.....

All though we live in a very safe, low crime neighborhood (Fairmont Villas) we very rarely see a Bedford Police office drive down the 3 streets in our subdivision. Would be nice to see a Bedford Police officer on occasion.

Thank you for doing your job and protecting our citizens.

Property crime seems to be relatively rampant and receives less attention from our police department than is needed to reduce the prevalence of such crimes. It seems that there is a sense that there just isn't anything that can be done, so why waste the time.

More patrols in Shady Brook elementary school area.

Chief Flory impressed upon us the importance of the citizens of Bedford partnering with the police through citizen engagement and education. I think it's important to continue informing and reminding citizens that they are necessary to our community's well being by being the eyes and ears for the police. This may help to minimize the adversarial view some have towards law enforcement. We have a great police department and I am thankful for them.

A wholesale increase in criminal activity is a growing concern. Adopting a "broken windows" policy, stopping people who are breaking minor ordinances would prevent escalation of crimes. Teen gangs are forming, causing vandalism, escalating to burglaries and assaults. Illegal aliens are being afforded safe haven through multi-family housing in single family residences. Traffic laws are being broken with solid white-line infractions and fraudulent paper tags that cultivate a means of vehicles being uninsured. Hit-and-run accidents are becoming commonplace. Dogs off-leash are being permitted to roam freely, run in packs and becoming feral. Reported dog bite incidents are not being addressed in a timely and thorough manner where the dog owners are held accountable. Enforcement of laws on the books would greatly stigmatize Bedford as a place where lawbreakers are not welcome!

We have several rental houses near us now & renters are not keeping up with yards. Makes us more concerned about break ins.

I've nearly been slammed twice at Bedford Rd. and the freeway because people don't stop for red lights.

More visual presence

I trust the police department. I appreciate them putting their lives on the line for a better community.

Our police need more pay so they will stay longer! Need to find more money in the budget, not tax more!

We are grateful for those who serve!

Bedford once had "Safety Village" at Boys Ranch. An Interaction, positive law enforcement presence. Maybe hold a Bicycle Rodeo with riding safety and precaution.

Have them explain the law and why they are handling a situation a particular way.

Bedford police should not be used for code violations. To many code enforcement officers in Bedford being used for petty offensives to drive up revenue thru citations for the city.

We feel super safe and have always had positive experiences with y'all. With our new child, safety is top priority, so thank you!

I believe that the local streets and, more so, highways could use more enforcement. I am proud of our Bedford PD, and am aware of limited resources. I post this remark for having observed more and more speeders and 'red-light runners' and potential murder on 121 and 183 by 'crazy drivers'.

Our best to the department for doing a great job

I have the upmost respect with our Bedford police and feel they do an amazing job.

Y'all are doing a fine job.

Police cars turn on lights if a need to speed if it doesn't hinder any investigations/pursuits.

I feel very safe here. Still everyone's responsibility to be vigilant...lock your doors, don't keep valuables in the open. I do see a LOT of stop sign running in Bedford. I see that a huge potential safety issue. Wade Dr is particularly bad.

If the department has a social media manager, it would be awesome if they were apart of the bedford community fb group. There's a good amount of criminal activities asked about and could help the police lean in towards what the community feels unsafe and where

Improve response time

I would like to see Bedford start a home surveillance system similar to other cities. I have a system that captures all of the traffic that comes in/out of the subdivision. I am not alone. I am familiar with a city that has united those residents/businesses with the police department to combat crime. Det have used information from a crime and used home surveillance in the area to narrow down on leads. Then they get a search warrant for our footage. We had a vehicle dropped off in front of the house stripped. It had been stolen that morning. That is exactly why we purchased the system. We would give the department full access.

Maybe drive through neighborhoods more and greet residents if the opportunity arises

For all police and public servants to approach situations with cautious optimism bc most people are not malicious. Perhaps they are misinformed, even your colleagues.

Might be good to know which areas had an increase in crimes (maybe thru Nextdoor.

It would be amazing if officers didn't set up shop and "hunt" people down, speed traps, etc. Often drivers are so aggressively zigzagging in and out of lanes, speeding, and driving wildly with no officer in sight but when driving down neighborhoods (30-40mph) officers are sitting and waiting to catch someone. There is much more risk in the first example of recklessness in my opinion.

Speed bumps in community roads and maybe some community gatherings that the police sponsor

I think first responders in Bedford are excellent.

I trust the Bedford Police Department and thank them for the job they do each and every day!!!

I Bedford police department is amazing and the reason I have lived in Bedford for 20 years. Thank you so much for.

I think that they are doing a great job, keep up the good work, thank you for your service and keeping Bedford safe!!!

Street racing activity & speeding on Harwood Road (specifically near Murphy intersection) has been elevated & more wrecks at light.

Continue doing what you're doing,

Chief Williams is doing a great job for the city It would be nice to see volunteer opportunities such as VIPs be expanded to provide more direct interaction/support to officers.

Continue to have a positive presence. When officers are present, role models, having positive interactions it builds community trust and deters crime from happening.

Create relationships with elementary middle school high school students letting them know that police are good. They're friends there to protect them.

None

While I know we have a homeless problem, I don't see that as a priority right now. I have never had a problem with any of the homeless I have encountered.

Being honest on what is happening. We now have homeless that we have not had before. Many of the problems you face we also see. We have many seniors who live alone and are facing problems from the homeless and other unwanted criminals in Bedford. Tell us what number you need us to call if we are concerned about what is happening in our community.

Overall I think the police department is doing a great job, namely in these crazy times.

Their driving is insane. I see them speed through school zones with no lights on (mostly on Central). They also are consistently making traffic violations, whether going through red lights, speeding, and intimidating driving.

We had 1 issue where we reported vandalism but no officer came to talk to us. The department apologized and we understand. However we waited over an hour not realizing no one was coming. Communicatio is essential.

Patrol areas at night where crimes are happening instead of waiting until someone calls..

None

I think they are doing a great job. This is a great place to live!

Rolling or not even stopping at stop signs in Bell Manor area

Keep being present! I have a very high regard for our police department. They used to cruise our neighbor a lot when I first moved here 35 years ago but I'm sure they are working with a smaller staff or more crime now. I appreciate they put their lives in the line to protect us. I also think building trust/relationships with our youth is important also

Would prefer to see officers patrolling neighborhoods rather than using radar.

We very seldom see the police in our neighborhood. That's no big deal in itself. It seems right or wrong the police seem focused on 121 & 183. Which most of the time is a parking lot. The red light runners, turning from the wrong lane, chronic cell phone use all of these issues are not a Bedford only issue it rampant everywhere.

Pleased with the service.

I'd like to offer gratitude and praise for the kindness and professionalism of the (many) police officers, firefighter paramedics, and detectives my husband and I met and interacted with this summer. We had the traumatic experience of finding a dear family friend after he had died by self-inflicted gunshot to the head back on July 4th. Their compassion and guidance helped us get through a terrible tragedy and help our widowed friend and their son get through it as well.

South of the freeway seems to have a much lower priority than north Bedford. Why the differences?

Harwood & Cent Rea I needs more patrols

I support the men and women in blue and I think they do an amazing job.

I believe Bedford has an excellent Police Department.

Bedford rd/Forest ridge needs more monitoring. People constantly speeding and running red lights. Been ran almost off the road from people going 40+ on forest ridge and Bedford road

Enforce speed and reckless driving in neighborhoods

Great police department!

More opportunities for people to interact with officers

I think the Bedford PD does a great job. Thank you for looking out for our safety and my family appreciates the men and women who wear the uniform.

We have a great police and and great town.

I've always had great respect for the Bedford Police. I've gone through the Citizens Police Academy and participated in the CPAAA for several years. Excellent organization.

You guys are doing a great job! We appreciate the police presence in our city. Thank You!

Have open dialog with residents.

Many people don't know how or when to report a suspected crime. Some education would help. This could be posted on Bedford Facebook forums.

Please make sure officers are trained in helping special needs individuals such as people with Autism who are non-verbal.

Maybe patrol residential neighborhoods

Implement the LEAD model

Trash along the highways is getting dangerous; water isn't draining and there are large plastic buckets that can cause wrecks

Highlight officers who live and work in the community with short "feel good" stories in the monthly newsletter. Show them as your neighbors not just a police officer.

I SUPPORT BPD 200% Newsletter ?? Explaining how you try to stop crime but the criminals dont care and continue

Personally I respect their job... I would want the city to provide any additional program or training that would benefit the officers and the public.

Would love if they policed the streets more for these car racers, very dangerous and it's getting worse. Vehicle thefts, and burglary of vehicles. Concrete more on the hoodlums, than the law abiding citizens.

I know the department is short on officers, but I wish they could spend some time on the residential streets to try to stop the vehicles that go way over the speed limit. Hospital Parkway is a straight shot from Tibbits to Pipeline so they go up and down that street at 60 to 70 miles per hour. Central from Shumac to Pipeline is the same. I also would like to know if extremely loud cars are legal. They are very popular and wake me up at night sometimes. It used to be against the law to have a loud muffler or no muffler.

Enforce city and state laws and codes.

In the past when I have interacted with our police, it has always been respectful and professional.

I believe the apartments, hotels and rugs bring lots of problems to the city.

Drag racing is out of hand and must be stopped

Speeding on residential area's. I am very aware the officers have a great deal to contend with, but in South Bedford we have so many walkers, mothers/fathers pushing baby strollers, etc. Children on the streets. Very busy in the evenings when the officers are attending traffic accidents on 121/183 is of course primary concern, BUT, you asked, only takes one bad incident to get everyone's attention. Thank you for your concern

There are way too many drivers running red lights. I do not mean yellow to red but solid red lights. Murphy all up and down the road has too many drivers running lights and stop signs. Additionally stop drivers from using their cell phones while driving.

I'd like to hear more about what you do and what is happening in Bedford.

More interaction with local community.

No, am very happy with our police department...

Accused should be fairly interrogated regarding accusation without assumption of guilt. We know of an incident of very poor detective work on part of Bedford Police Dept.

More visibility. I hardly see the Police except occasionally passing in car or see them as public events.

Find other parking places other than the neighborhoods around Boys Ranch! It's not fair that our neighbors are taken over in events. We cannot even park in the front of our own home. One year I had someone at my front door complaining we had their car towed! I pointed out the signs and why they were towed. That it wasn't my doing.

I think our police department has always done a good job, but the overall atmosphere of mid cities is changing for the worse and our police need to concentrate on stopping violence before it starts.

do a patrol especially in evening at suspicious neighborhood block

Love it here! Thank you for all your help!

None at this time

Maybe a tip line.

More visibility. The volunteer patrol at Generations Park is a great start! Do more like this out talking to community.

I am seeing a lot of homeless people and people on drugs walking around. Sleeping in the library, and around the Old Bedford School seems to be a favorite place for them along with around the creeks. I keep my car in the garage so I don't have car break ins but around me there have been several with stolen catalytic converters.

More active, visible, "obvious" patrol of neighbourhoods.

Have a more visible police presence in the area around Shady Brook Elementary and surrounding streets.

We have to walk around our neighborhood with an air horn due to loose dogs. People let their dogs off leash all the time in the neighborhood and they go running after our dogs. Our neighbors dog was attacked and almost killed by another neighbors dog. Nothing was done. They walk their dogs with a baseball bat now. Simple patrolling of neighborhoods and parks would really help so people start to get the point that dogs need to be leashed regardless of how well they are trained.

More enforcement of red light and stop sign runners.

I think the Bedford PD does an outstanding job! We just need to make sure we don't become a leftist, progressive department like Arlington, Dallas, etc. I want fairness and impartiality, but we MUST prosecute criminals.

Having a clear easy communication channel of how to report school safety concerns for all to use (kids/ educators/ parents/ others) and *for all to know about*....

I generally believe the Bedford Police Department does a very good job keeping our community safe. In a growing changing community there are more challenges. Keep up the good work!

Make sure that Officers always have a back up when responding. Training in decompressing during incidents

Thank you

It would be nice to see the Bedford police patrolling the neighborhood more often, not just when someone has a problem.