

Survey Results: Trash

[Survey Info](#) - This survey was sent on behalf of the City of Arlington to the FlashVote community for Arlington, TX.

These FlashVote results are shared with local officials

2069

Total Participants

1577 of 2383 initially invited (66%)
492 others
Margin of error: ± 2%

Applied Filter:
Locals only

Participants for filter:
1693

Response Time (ho...



Started:
Jun 30, 2021 2:40pm CDT

Ended:
Jul 2, 2021 2:40pm CDT

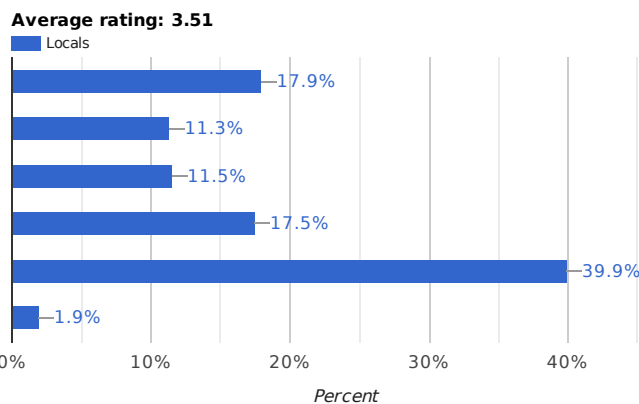
Target Participants:
All Arlington

Q1 Currently the City of Arlington offers curbside trash pickup service twice a week. Residents can put garbage in trash bags, but not in reusable trash containers or carts.

If the City could switch everyone to using a reusable rolling trash cart for what you pay now, would you want to make that change?

(1693 responses by)

| Options | Locals (1693) |
|--------------------|---------------|
| Definitely No (1) | 17.9% (303) |
| Probably No (2) | 11.3% (192) |
| Maybe (3) | 11.5% (195) |
| Probably Yes (4) | 17.5% (296) |
| Definitely Yes (5) | 39.9% (675) |
| Not Sure | 1.9% (32) |



Q2 Which ONE of the following trash pickup options would you prefer, if the monthly cost was the same for each?

(1673 responses by)

| Options | Locals (1673) |
|---|---------------|
| My service continues the same as it is now (twice a week pickup using bags) | 43.4% (726) |

My service continues twice a week with a 95 gallon trash cart provided at no cost

Im willing to pay a little more if city provided cart for 2x per week service.

Once a week pick up but have a smaller garbage cart as an option for single or 2 member households.

Trash carts would be great if there was still an option for bulky items or bags for overflow.

Continue w/ twice/wk pickup & we are given the 65 gallon trash cart. 95 gal is too large for some

My service continues with twice a week pickup, but with a trash cart provided to me at no cost.

once a week but NO trash cart

I would need more than 95 gallon cart

95 gallon trash cart once a week, with option for overflow/additional trash items to be picked up

65 Gallon cart picked up twice a week

Would consider option 3 depending on locations allowed to store trash cart

Twice a week pickup using a 95 gallon trash cart provided by the city at no extra cost

Twice a week pickup with the option to use a trash cart as bulky items may not fit in a trash cart

Keep twice a week and provide the bins for free

Twice a week, city provides cart, ok with paying a fee for cart

Once a week for trash & recycling but still use trash bags if this will lower cost.

twice a week using city provided 65 gallon carts for the same cost as it is now.

Same size trash bin as recycling. Covenants require bins inside. No room

Why does it have to be a 95 gallon trash cart

Oce a week, 65 gallon, no increase

I prefer service twice a week and city provide me a plastic trash cart

i would prefer the 95 gallon trash cart once a week if we also have bulk pickup for large items

Service continues 2x a week with a city provided trash cart

What about twice a week with same size trash cart as recycling bin, with bin provided by City.

Twice a week w/ 65 gallon cart. It is too hot to leave stinky trash for a WEEK at a time in 100 gal

My bill decreases, and I get my trash can back you threw away.

65 gallon or smaller recycling cart would be sufficient.

Keep twice a week pick up and the city purchases the recycling bin

Twice a week service and able to use bin or bag.

City provides a trash bin the same size as the recycle bin and trash is picked up once a week

I prefer a trash cart provided but not as large at a 95 gallon trash cart w/twice a week p/u

My service continues with twice per week pick up and a cart is provided at the same cost.

Twice per week with 65 gallon carts provided at same cost

Option of smaller sizes (as Fort Worth does) is what I would prefer if going to once a week pickup

I want to at least be able to place miscellaneous things such as cardboard boxes on the curb

Once a week with a choice of a smaller cart

Twice a week pickup with the city providing 65 gallon carts

I like the provided 95 gal trash cart (or smaller) but with twice a week pickup instead

My service continues with twice a week pickup but I get 45 gallon trash cart provided to me at no c

A large bin would be fine if it comes with a cage and is lockable so it could be kept outside.

Service schedule continues the same and city provides 95 gallon trash cart at no cost.

I'm single and only have 1 trash a week so it really doesn't matter with me

Once a week with provided 95 gallon trash cart, but also pick up bags with leaves/yard debris

Twice a week with the 95 gallon bin

Service continues at twice a week, and you provide the 95 gallon trash cart.

Twice a week and the city provides option for trash cart at discounted price or you can buy your own

Twice weekly and cart is provided

I like more frequent pickups for hygiene. Fear cart would not suffice on extreme weeks (leaves)

I would want to buy cart but must not be larger than 65 gallons

I might need a second bin, because if you overflow the first one it would become a problem. This is

Service changes to once a week. I get a free 65 gal rolling cart. Two 65 gal is all I can fit in

TWICE a week is reasonable and keeps down odors. your survey leaves out other good options.

we have a dumpster at my condo

If moving to City provided 95 Gal cart, what about garbage that doesn't fit in there?

1-2 times a week (doesn't matter), city provide cart that's the SAME size as recycling

Same size cart as recycle cart but picked 2X per week

I don't want a 95gal trash cart. Can't we keep the same as the recycle size?

I do not want anything bigger than my recycle cart. I prefer 2 days pickup and free cart

For us, once a week with a 65 gal cart would be fine but what about the extras, limb bundles etc?

one large cart for recyclable garden or landscape trash, variable size carts for other garbage,

I hate the carts for this reason people leave them in front of their house rather than storing them

My service continues with twice a week pickup and I get a 95gal cart provided to me at retail cost

Keep the cart the same size as the recycle cart. A 95 gallon cart is going to be hard to accommodate

once per week unlimited

My service continues twice a week pickup, and the city provides the trash cart.

Trash carts preferred, but need to be able to store in a driveway without being cited.

Twice a week with a 65 gallon cart provided free of charge

Once a week, but only a 65 gallon trash cart

We have too much yard waste from trees and shrubs for 1 cart otherwise I'd be interested 95 gal opt

they should pickup grass clippings to avoid EVERYONE blowing it on the street !!!!!!!!!!!!!

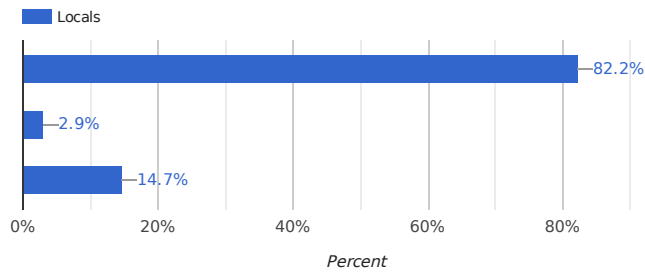
I like the freedom of putting trash bags out. Holidays cause extra trash that won't fit in carts.

Trash cart, twice a week.

Q3 In the last 12 months, have you had any problems with your trash pickup service?

(1675 responses by)

| Options | Locals (1675) |
|----------------------------|---------------|
| No | 82.2% (1377) |
| Not Sure | 2.9% (49) |
| Yes, I had a problem with: | 14.7% (247) |



Wasn't picked up a few times

Street being skipped. Trash being strewn down street and not cleaned up.

Alley pickup as my neighborhood was designed

Trash debris is left all over the neighborhood

The automated recycling truck service leaves trash scattered all over the neighborhood and city.

Failure to pick up on assigned day.

Not being picked up because a neighbors car was partially blocking my trash

Recycle truck almost always leaves recyclables on the street.

Finding the process to pickup bigger items.

Missed pickups

HOA keeps changing the rules about whether trash goes on the curb or in the alley

Animals tearing into trash bags.

Late or no pickup

Occasional lack of service

yes we had problems not showing up or only dumping 1/2 of our property

They suck, they make mess drop stuff late don't come don't pick up everything

Missed pick ups

Trash truck misses pick ups on my street (non bad weather days)

They didn't bother to pickup the trash on my street on the scheduled day.

Late picking up trash by like 5pm, 6pm, or 7pm. Trash is sitting out all day while animals get to

Inconsistent pickup times, when the trash sits out all day, there is more opportunity for vultures

Neighbors place all kinds of trash out at anytime. Even Sunday

late pickup after 5 pm

Occasional days skipped without warning

A single stick laid on the trash bag wouldn't be picked up for 3 trash days & other things likethat

They get here too early and we miss the trucks

Trash is scattered all over the neighborhood because we have no containers

mossed days and trash left behind.

Timely pick up

Late pickup sometimes - ie after 3pm

Sometimes they just don't pick up the trash, and sometimes they only pick up parts of the trash

I have oversize items

Missed Pickups, bags left behind

Collection never occurred (twice)

Coming super late (after 8 pm) or not coming at all multiple days

Animals getting into bags. Neighborhood looking awful with garbage debris

No pickup for my cul-de-sac (only once)

Sanitation personnel do not pick up any trash leftover which falls from the Republic Services truck

Recycling and trash service was skipped once

instead of picking up my trash, sometimes they leave me with trash that fall out of truck.

My neighborhood got missed on a couple of Saturdays, one of our pick days.

No Saturday pickup twice in one month

Animals tearing the bags open

Cats ripping the trash bags open.

Mostly neighbor's trash & leaving items out for months that service won't pick up.

They leave a mess in the street

Trash pickup coming very late in the evening

All the trash that escapes bags because animals get into the trash bags

My house was missed 3 times in a row. I had to call and make a complaint. No problem since

On few occasions recycling did not show up.

Would not pick up bundled limbs

Become picky about what trash they pick ip

Unwillingness to pick up certain items that were not prohibited!

schedule pickups missed multiple times

Sometimes people that pick up the trash won't take it

scheduling bulk item pickup and items generated as a result of home repairs not picked up

Animals get into trash in neighborhood even when put out same day due to being in bags on curb

Missed pickup but was corrected next day

sometimes it was picked up on the pick up day

Get skipped alot, you never know what time they will pic up. Could be 8am or 8pm

Bags were ripped apart and most of the contents were left in the street

Missed days and inconsistency

Well it was a back up that everyone had. Nothing personal. The trash was backed up once or twice

Just a couple missed pickups, but it is not a big deal if it is communicated in advance.

trash was not picked up a few times

A pickup was missed. It was made the next day. Not a big deal.

I scheduled a special pickup but they never showed up

There have been a few times on Fridays that the trash personnel have not taken certain items.

A piece that they left sitting there for three weeks.

The requirements for no trash carts have invited stray cats and wild animals to tear up my trash.

Trash is not always picked up.

Selective on whether to pickup larger items

Coming WAY TOO early, like 7:30 am.

trash not being picked up because neighbor parked by it

trash not being picked up. also trash being picked up at very random times.

Twice, we have bundled and put items per instructions and they were not picked up.

Only when they miss my street

They did not pick up my brush even though it was within thee

On a few occasions my trash was not picked up. It was bagged and out in time, but they skipped me

they did not pick it up.

We were missed once — picked up the next day

Missed pick ups, and super random pick up times

Just last week my recycling was not emptied. All the neighbors were, but not mine.

Sometimes not picked up at all

They missed me once and the next pick up they only picked up half of my bags.

Trash being left behind because of neighbors dog I contacted republic

I have special pick up for my recycling and it seems it gets missed every time a new driver takes o

Weather delays

dogs getting into neighborhood trash bags.

Would not pick up a fifth bag

Brush pickup

Twice my trash has been skipped. It was out before pickup both occurrences.

couple missed pickup and or slow pickup. What about items that don't fit into new trash bin?

Trash truck broke down only once

It happens very rarely, but sometimes our cul-de-sac gets skipped.

Missing Trash Pickup, Recycling leave garbage in the neighborhood

Trash bags get torn open by animals. We need bins, please!

Dogs getting into the trash bags.

Not me personally, but several neighbors put out stuff that animals go through and make such a mess

They are a little too nit picky on picking up the sticks and trimmings. You almost have to measure

Animals get into the bags, trash ends up scattered down street.

Picking up cut tree limbs

They sometimes just drag it across the street and rip the back open the bag. Or say they didnt see

Trash was missed twice. But I placed it on top of the mail box to avoid animals getting into it

trash collection was missed on my street a couple of times. Inconsistent pick up times

Truck stops in front of residence for 10 minutes while the filth is squeezed in to the street from

Late or no pick up at all

Didn't get picked up

We all did with the freeze

They will not pick up tree branches

Bulk item pick up. I've lived here for 6 years and have NEVER had my items picked up until 3rd try

Several times they have left a bag

Holidays are always Mon or Thurs

Animals ripping open thrash bags left out at night. I have early morning pick up

On rare occasions, tree limbs not picked up on day of service; service delayed until next scheduled

Only missed days, but have not felt the issue as critical

They always come at different times.

Didn't pick up my bundles of tree branches. Called and got it rectified.

Animals opening trash bags and scattering contents

Recycling truck wouldn't enter Cir. due to a hole neighbors using the roadway as parking spots.

It just gets later they pick up and at times it's the next day

Skipped pick ups because we live on the corner

Occasionally trash I left in the street , not often

Not picking up. Overall the crews work very hard

Missed up at times, wildlife getting into trash bags

Trash oick up sometimes is late afternoon on wed

Not picking up items or leaving a mess/trash in road or driveway

animals tearing open bags before trash can be collected

Skipping our pickup once

Missed pickup(s)

Yes, sometimes they skip our block and I have had to call Republic to let them know.

animals get in trash, trash smells in heat, bugs in heat, it gets heavy for elderly people to carry

Truck turns around in my drive digging into the concrete.

A pizza box placed on top of my trash bag (unable to fit inside) not being taken and left instead

Twice the trash truck missed my street

Animals rip open bags and bags rip when being picked up and trash in the street

Recycling not getting emptied properly. Driver is in a hurry and cans are not fully emptied.

It's hard to get our yard waste picked up even when we have the correct weight for each bag

No pick up some days

Not picking up yard bags full of weeds

Often with the recycle bin pickup, frequent issue since city switched to the rolling recycle bins.

recycle bin not emptied a couple times.

Neighbors trash spread all over neighborhood by animals over night every week

lawn bags don't always get picked up

Refused to pick up small amount of home improvement materials.

Trash being picked up in the fall because of all the bags of leaves, with bags seperated.

It has been very late for pickup a few times.

They didn't take it for three times.

Flys, critters tearing bags up

Picked up very late. Not picked up on scheduled date. Lots of trash left behind.

Republic doesn't always pickup leaves when raked and often leaves the recycle bin in the driveway

Trash left behind. Recycle bin crushed by recycle truck

Picking up on the day they are suppose to

Left bundles and recycle flat boxes

garbage not being picked up even though it was within limits and in the proper bundles etc.

Skipped days

Sometime they forgot to pickup my small trash bag.

Not picking up and leaving trash on the road

There were a couple times during the fall

Not picking up items that are not recyclable because they were either not in a container or not in

Broken bags. When the bags are broken due to animals and such, they won't take it.

Not pick up. Trash man misses the truck and trash goes in the street

Very picky as to what they pick up. Mansfield uses the same service and they pick up everything!

There were some days our trash was not picked up

I've had tree limbs that were not picked up. I pay plenty of taxes for that service, yet - Denied.

Trash not picked up. Scheduled an alternate pick up, but they didn't show.

Yes, trash men do not want to take any bulk trash or tree limbs even when bundled correctly.

The pick up time is never consistent and streets have been missed for pickup

Pickup is too early about 7:00. Can't put out night before because of dogs.. Container solves that.

Moody pickup people randomly decide they don't want to grab certain items that are acceptable.

Animals get in to the garbage bags from time to time.

They do not pick up in my alley as they are supposed to

Occasionally my trash has been skipped but all of my neighbors have had their trash picked up

It took a while for service to start reliably

Missed pick up

neighbor parked his car at curb and recycle could not empty can

Leaf bags sitting out too long and neighborhood kids jumping on them and breaking them.

Trash waits to be picked up so long outside that litter becomes likely from animals and such.

Trash that had been dropped from bags is left in street.

not coming or being late in day so animals tear it up

We have been skipped on our regular recycle day before, and not because of a holiday. When we calle

I forgot to put it on the curb

Late pickups

Stray pieces of trash that end up in front of my home in the street, my driveway or yard

Trash bags torn open by animals before pickup. Big mess.

not picked up once and not sure why it wasn't, otherwise the men do a great job picking up the trash

Leaf pickup

Once my recycle wasn't picked up. Called. They came next day.

There are neighborhood cats that tear the bags up because we can't have trash cans.

Not picking up a few times when we 1st moved in & bad Customer Service on phone

missed pick ups, not picking up bulk trash and when pick some debris is left behind

Ripped trash bags from animals

Wont take some heavy bagged stuff...the one man small recycle gun is picky on big metal items

Trash was not picked up

Not picking up my trash from a parked car in front of it. Neighbors trash out early and scattered.

Recycling truck not dumping my cart. Just drove right by it with me watching in my front yard.

If I put it out at night, animals get into it. If I put it out early, dogs pee on it.

Trashed pick up missed

Our recycling was not picked up a few times in Spring/Summer 2020.

animals getting into the trash even when I set it out at 6 am. & street trash from neighbors bags

sometimes they've skipped our street

Some items are not picked up in a timely manner. Brush pick up has taken over a month or more.

They randomly show up when they want to. Missed to many times. They get away with murder.

grabbing bags forcefully and thrown in back of truck. busted bags trash/oil all over street

Missed collection

Picked up a day late several times

No pickup after holidays, even on scheduled day.

Grass clippings rejected

Sometimes the cat litter bags don't get picked up and sometimes other stuff gets left behind

No Saturday pickup a couple of times.

Trash not being picked up on a few occasions

Trash collection was pickup a day late

Trash picked up late in day and animals have torn bags and trash pulled out

Change of time when pickup actually occurs

Varmints tear open my bags if I leave them out over night.

picking up bundles of brush, property sized, under 50 lbs, and tied.

Missed pickup on our street

Scatter being left in the streets all though the neighborhood, brush not picked up

We had a brief service interruption during the winter snowstorm

A couple of months ago they picked up trash in my entire neighborhood but they forgot our street.

Trash not being picked up

Holiday not well communicated.

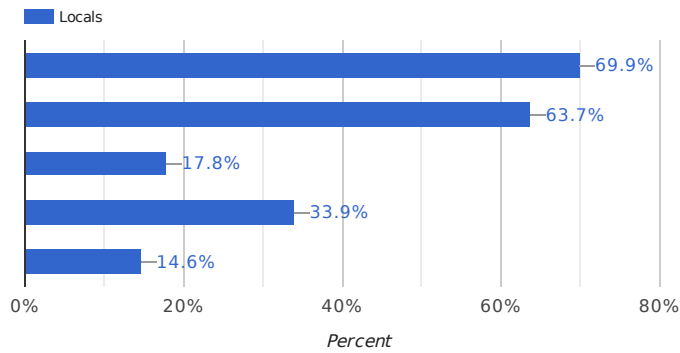
Animals tearing into the trash bags. Please, please let us use bins!!!

| |
|---|
| Snowmege don |
| Trash not picked up |
| Not picking up trash days after holidays. |
| Did not remove all the refuse. |
| Recycling not picked twice, reported and issue handled |
| Garbage not being picked up on trash day |
| not getting all trash picked up. |
| There were days that they did not come at all and trash piled up everywhere on the streets. I know |
| Schedule changed and pickup was before 8AM |
| Not picking up everything |
| Animals get into the trash bags, but we aren't allowed to use containers |
| Did not pick up the trash |
| Trash truck running over recycling bin, glass constantly in the middle of culdesac from thrown bags |
| On occasion the workers will bust a bag and leave the trash in the middle of the road |
| Tree branches not picked up |
| Not picking up grass clippings like they do on North Arlington and in my area for the past 5 years |
| picxking up Recycling |
| Recycling truck leaves trash behind due to arms emptying can. Trash falls out. |
| Being missed by the truck |
| Late and random pick-up times |
| The trash recycle person is lazy and skips my can that i place by the curb. |
| Recycle due to Amazon trucks in the way |
| Constant inconsistency in pickup times leading to wildlife/birds ripping into trash in late morning |

Q4 Which of the following are TRUE for you, if any? (Choose all that apply)

(1626 responses by)

| Options | Locals (1626) |
|---|----------------------|
| I've used curbside pickup of yard waste (leaves, brush, etc.) | 69.9% (1137) |
| I'd be OK with yard waste pickup on a different day/time from my scheduled trash pickup | 63.7% (1035) |
| I would not be OK with yard waste pickup on a different day/time from my scheduled trash pickup | 17.8% (290) |
| I'd be interested in household hazardous waste pickup (batteries, electronics, paint, etc) from my door, for an additional cost of \$1.55 per month | 33.9% (551) |
| If I could change anything about my trash service, I would change: | 14.6% (238) |



having a trash can to store trash in - similar to the recycle can

Alley pickup as my neighborhood was designed

More bulk options

Absolutely nothing. We have lived in 5 states. Arl. service is superior.

Adding a rolling cart for trash would be convenient and improve the appearance of the neighborhood.

bigger recycling bin only.

Improved recycling truck service so trash does not spill all over streets and neighborhoods.

Use carts instead of bags.

I want better response to missed pickups. And consistency on picking up bundled tree limbs.

Recycle twice weekly; trash once weekly in a rolling barrel

Provide the old quality service city I divided 20 years ago

Definitely a bin to keep trash in, so animals dont tear it open.

Being able to recycle more like Europeans do!!

disability help like with recycling

Modest size carts that would be a better fit for our small garage and trash production

Trash carts

It needs to be earlier in the day

The ability to dispose of grass clippings.

The trash pick up time to be early and a consistent time. I preferred Waste Mgmt services

More than one large item at a time

Allow for extreme oversize items like double windows qith jams

Put my bags in cart to keep stray cats from ripping into them

I would like to have one day for trash, recycling and yard waste pick up. I would

Having a bin to put trash bags in instead of piling them up on the curb.

More consistent pickup times.

Provide bins so animals don't tear bags up, and still pick up 2x per week

Take grass clippings

one day a week pick up with same size different color bins. One for recycling one for trash.f

Would like a trash container rather than using plastic bags

Best service ever!!

Recycle and regular trash if with rolling carts, separate days.

Have a pickup of compostable yard waste. Contact other cities to see what works best.

Mandate recycling to reduce landfill waste

I like my Tues. Friday schedule

Maybe a once a month pickup for items like mattresses, etc..

the amount of information provided about what qualifies as trash and what qualifies as recycling.

more recycling options, compostables pickup

We need a bulk pickup day. A machine that can pickup branches, sticks, etc without having to bundle

Curbside pickup of bulk yard waste at least once per month like Dallas and other cities do

Use a large cart; Animals get in bags and make a mess

Pickup days to Monday and Friday

Consistency in pick-up times

Be able to request hazardous waste pick up at my door as needed for a fee.

not allow my neighbor to leave his trash in front of my yard

Use containers to avoid critters/trash blown everywhere. Stronger enforcement of "rules".

Cl an the mess up you sometimes make

I would appreciate a monthly oversized trash pick-up similar to the City of Dallas.

Having a rolling cart to put trash in!

Being able to use trash bins. It looks so much neater without strays or wild animals getting in

We need a drop off recycle center

The fact that recycling is now dumped with the trash...

Picking up the garbage they spill would be nice.

Less restrictions re: brush/tree debris

We are stuck with Monday/Thursday pickup so we lose a day for all the holidays, without replacement

Continue with 2x/week pickup but allow use of garbage cans so trash could be put out the night befo

Place my yard trash on a biodegrade bags

being able to use dumpster in a bag type services

Pickup leaves and compost them thence offer free compost to residents when it is ready for pickup

Once a week if it would save money

Recycling - we seem limited in what they take compared to other recycling organizations

I would NEVER want/use any recyclables

Yard waste goes to a compost site and residents get 'X' number of trips per year to get compost.

We have a fine service operated by outstanding individuals. No changes

Make it easier to schedule large objects to pick up

i would like the ability to use a trash bin so animals don't get at the trash on the curb

Trash cart ban should be lifted. Large item pickup should be regular with no call required to sched

Once a week pickup with rolling bin for garbage

The people trying to get rid of city employees to people who believe the city employees are great

Absolutely nothing. My trash pickup men are fantastic!

Sometimes trash pickup is late and trash lies around in front of the house most of the day

Being able to set my trash out in a container. Feral cats get into the bags

drop the recycling

Earlier pickup time

More precise timing and recycling twice a week

Having trash containers that garments cannot get into!

Change the pick up policy

Allow bulk yard waste pickup.

Have a trash container to prevent animals from getting in the bags and spreading trash around

pay much less

Pick it up earlier in the day. Sometimes it's not until dinnertime.

trash pickup one day per week

Eliminate trash bags.

That I can't ever remember to use it. The Arlington team does a great job!!

Add trash carts

I would love to use bins for trash.

I liked Duncon service better in some ways. They paid thier people better and stayed on schedule

Yard wate pickup on Monday only, as most years work is done in weekends

Monthly Bulk Trash Pickup like they have in Fort Worth

Bulk trash once per month

Bins needed for trash

Get text up date when schedule changes

A day once or twice a year when a special truck would come around and pick up anything I put out,

nothing

Reusable trash bins.

My neighbors need better instructions from the City for handling yard waste, esp. tree limbs.

Like Irving, use a grabber truck to pick up limbs etc. curbside without having to bundle.

My neighbor's daughter inability to properly recycle

Have bulk yard waste and household waste pick up using a green grabber like Farmers Branch

To have reusable bins

These guys do a GREAT JOB. Kudos!!! Best trash men ever!!

Get all the trash in the truck, not strung out in the street.

Hiring for a lower paying job to pick up trash left behind

I would like to be able to place garbage in something to keep animals from getting into it

Take yard waste and food waste and make compost from it like they do in Fort Worth.

Holidays are always Mon and Thurs

we must have leaf pickup. without that i don't want anything to change

Adding pick up of "hazardous waste" in separate containers for the same price.

Bags to cart

no bags! Animals get in them no matter how late you put them out on trash day

Putting yard waste out without having to Bag itup i.e. limbs, branches etc.

I would love having a can for regular trash.

Crappy neighbors using roadway as parking spots for their employees while their driveways are empty

I don't have hazardous waste every month. Once in 6 months would be fine.

Recycling would come twice a week

Have a bin provided

n/a

Scheduled maybe monthly bulk item and large items. Leaf and yard that can be composted picked up

The disposal of electronics,etc on a per month charge not a monthly charge

Timing

"critter proof" collection containers

Ways to identify hard waste/ leaves from trash(say a home depot paper bag) so it would used for mul

nothing

I definitely put a horn in the trucks to let people know the garbage truck is arriving

Mulching services

Putting bags in a rolling bin

I'm not sure how I would feel about having yard waste on a different day. Depends on the day.

Having a trash bin

the container that I am allowed to put the trash in.

The trucks not turn around in my driveway causing deep scratches

First our sanitation crews are awesome! Offer hazardous pick up once per month for free!

nothing

Provide 65 gallon cart for removal of trash.

Would like trash carts

Not having to bundle branches (and then they still don't pick them up for weeks)

A later pick up in the morning

I would like a rolling cart for my trash

Adjust the recycling program. Restart special waste (electronics, hazardous, etc.) roundups.

switch to mechanical dumpster trucks so the men don't have to dangerously jump on and off all day

N/A

NOTHING!!! Our guys are the most awesome and always pick up whatever weird bundles/bags I leave.

interested in household hazardous waste pickup (batteries, electronics, paint, etc) from my door no

Allow for curbside pickup of bulk trash items like construction debris on a regular basis.

Using trash bins. I live across from the greenbelt and critters constantly tear it up.

Republic,,,

Have closer option to dispose of hazardous material

Find a way to re-institute "recycling dumpster pickups" from local schools (at no cost to schools)

Larger recycling bin

attitudes of the pick up people, if my trash is bagged properly don't argue with me and leave it

nothing. Current trash pickup is very well done

Like to have everyone recycle their trash and very bare minimum goes to a land filled

Picking up trash on MLK HOLIDAY

Large item pick up. Like couches and appliances. As far as I am aware, this is not offered

We need bins so bad with the animals in the area tearing at our trash. Its created excess litter

A CART!! Hazardous waste pickup would be nice as a scheduled service, as I wouldn't always need it

Allow to pick up grass clippings when required.

In the fall, make yard waste collection a separate service.

Twic a year "street sweeper" that picks up leaves. Also picking up yard waste. They do not do this

I definitely want cans. It's gross having bags just sitting out. Especially in the summer.

Use trash bins

Tree limb pickup should be included in trash pickup, considering the amount of money I pay in taxes

Being able to put trash out in bins versus bags.

Shouldn't have to wait in line for 1 hour to use the landfill.

Opinion: Most people NO to \$1.55/m waste pickup. My batteries - home dep / Paint to FW Recycle

We need the rolling receptacles like the recycle cans

I think it all works just fine as it is. I wouldn't change a thing.

Their inconsistency

Allow at least one day a month for large items (e.g., furniture). Allow big branches.

My pick up would be in the alley , as we were told it would be in our neighborhood

consistent time for pickup sometimes its 7am sometimes its 4 pm

Just that we can use cans so that animals don't liter our beautiful neighborhood

Make it policy that the workers pick up drop trash and debris.

Have a second recycle bin for when the first one gets full.

not being able to put bags in a can. too many feral animals ripping open trash bags.

Remove or reduce requirements on bundling limbs

Want container with lid; can't put out trash the night before because animals tear bags open.

We need trash bins too many animals ripping trash bags

I would love a large trash can. I hate hauling bags to the curb, and have had animals tear open bag

leave it alone. stop figuring out a way to increase our individual costs

Nothing. It's very good having twice a week pickup.

Trash not be picked up prior to 8 a.m. in the morning.

I do not like leaving bags out, it looks trashy and animals tear into bags creating a huge mess!

I wish they had recycle bins here

Recycling twice a week & if we switch to bins for trash you can still put excess in bags on curb

Not having to put unprotected trash bags out on the curb. STRONGLY in favor of trash bins.

Okay as is!

I don't like putting bags out because animals get into it

I wouldn't pay the same price as those who throw out 10X as much garbage.

Our yard waste HAS NEVER BEEN on a schedule! I would like for it to start and be consistent

I appreciate my trash service and I would love to know their names. It is fun to give them treats

Add trash bins please!

Consistent time pickup

i would prefer to use a trash bin to keep critters out overnight so i dont have to rush in the morn

Find another vendor with their act together

Que pudiera poner la basura en un bote en lugar de solo poner bolsas en el suelo ya que los ani en

Use of city provided trash cans. Birds always get into trash. Tried preventive measures not worki

Time to reconsider recycling that is water wasteful, energy wasteful and is a financial loser.

Rolling trash containers for what goes in trash bags now.

bulk pick and leaves pick up dates reminder

Residents required to move their bins out of sight by a certain time.

recycling - if it has a triangle, regardless of the number, allow it to be recycled.

the number of bags of trash out on my and neighbors' curbs.

Let the citizens vote on changes rather than the city deciding, which has happened in the past.

Having a receptacle

different size carts for garbage with larger ones costing more per month

Being able to use a can to avoid animals getting into trash

going to once per week with carts isnt a good idea. Truck has to make two passes per st.

Pre-scheduled make up day if day falls on a holiday so it doesn't pile up until the next trash day

Lawn service does our townhome community yard waste pickup.

The time of the pickup

Having trash cans versus bags

More options for hazardous waste collection pick up, but 1.55 /mo seems high.

All yard refuse pickup

picking up brush as described on the city website. Often this brush is left at the curb.

Pickup concrete and items over four feet long. Providing they are less than 50 lbs.

pick up grass since you pick up leaves

Add a day for bulky items like furniture and appliances

Using a trash can similar to recycling bin size, twice a week.

Being able to dispose of bulk items once in awhile

Too be able to use the trash can fir them to to pick up my trash.

Using bins to keep the neighborhood clean and looking nice.

I would like more comprehensive bulk waste pickup, even if it needs to be scheduled

A monthly bulk trash day would be nice

No complaints! I feel fortunate to have such good service!

Some streets in my neighborhood are not alley pickup due to issues with the trash pickup service

Thank you.

Please do NOT switch to cart use for trash.

Stop charging for recycling since it's all just going in the landfill anyway.

People that gripe probably have no standard for comparison. Arlington trash is responsive and they do a great job. No one is perfect.

Reason I wouldn't want a large bin is my current HOA already hounds me about leaving my recycling bin within visible sight

My trash is picked up regularly and the workers are hardworking and move fast. I am grateful for their diligence. They seem to pick up all the items I leave and I am happy with the service, I only wish we could have cans to protect from the animals in the neighborhood who make holes in the bags and trash litters the streets.

Bigger recycling containers would be great due to all the home deliveries these days (cardboard).

Are you still offering chipper service for tree limbs?

The trash pickup workers are very nice and do a great job.

My trash service has always been great. The men are through and never leave trash in the area.

would be happy to use either the city's container, or buy and use my own container for trash, as leaving it in bags attracts animals who sometimes tear it open. Given that pickup occurs fairly early (especially on the weekend) it is far more convenient to put it out at night, but doing so in bags attracts animals.

The recycling truck's automated service needs to be improved so it does not spill trash all over the neighborhoods. They need to add a person to pick up spilled recyclables until they can improve their automated truck service.

I've always been happy with my trash service over the last 17 years living in Arlington.

A more consistent pickup time would be great for predictability. My trash sits on my curb all day long attracting animals and bugs because I don't know when the trash guy will come. It could be 9am, it could be 6pm.

These workers are warriors! I support anything that is in the best interest of sanitary technicians. Are they up for a pay increase? If not, why? They've definitely earned it.

pretty happy with the service but container pickup would definitely be an improvement.

I want to call the city to log complaints with trash pickup. Calling republic services has been a waste of time and no way to hold them accountable for missed pickups. If you are going to force me to have a big rolling cart. Don't expect me to put that in my garage.

We notice many in our area put out items that are donation-quality. Is there a way to educate on what is trash and where to donate useful items?

No I have never had an issue at all.

If you do not get reusable trash carts, please make sure people know they can not use one they buy. I bought one the first day I moved to Arlington and the trash guy threw it in the back of the truck and crushed it. (On security camera)

Frequently the crew on the truck will not pick up bag/s because they think they are "too heavy". The bags were carried to the curb by 70+ year old people, but younger stronger men can't pick them up, so we are forced to carry the bags back to our house.

Some days the trash pick up is early in the morning, the next trash day it is late in the day. Consistency would be appreciated!

I think reusable trash bins are the way to go, less opportunity for animals and would solve the inconsistent pickup times

Adding another trash cart would be hard for most people to keep out of site. And with once a week pickup it would smell even if it would fit in the garage which it won't with the green recycle cart in there.

Please pursue this. I believe this will make the city cleaner.

Check out how Germans recycle and handle trash!

I don't want another container taking up space in my garage. I don't want more containers to be left out by neighbors. I don't want to put sanitation workers out of jobs.

We are very happy with how it works now.

They do a great job in my opinion of being at consistent times on pickup Days.

I'd love to be able to use my own trash bin. It would be great for keeping critters out of trash. I have raccoons that will get into my trash bins after I put it out in the morning. I am concerned that if we switch to the big bin once a week that people will lose their jobs. Also if you accidentally miss that day you are stuck with trash build up for two weeks. I don't like to keep my trash bin outside because I think it looks unsightly. It would be nice to have an option of somewhere to take trash if you miss your day.

Would really like hazardous waste pickup monthly

Again, please offer a choice of smaller carts for seniors and small households!

N.A.

I am very pleased with both my trash and recycle services. The workers are friendly and helpful. Very refreshing!

Neighbors' trash bags are always damaged or exposed to animals and bring bugs and just uncivilized. Please apply trash can system and I'm willing to buy my own trash can and accept to be picked up once a week.

Keep it as is

Nothing you can do about it, but the very loud bang of every waste pail as is dumped in the truck.

The City and Republic Services are doing a fantastic job, and they are UNBELIEVABLY appreciated!!

Neighbors need to be notified when and what day to put out trash.

I would ask if they see there is bulk trash, to schedule someone to come out to pick up.

As it stands now, trash isn't picked up until 3 PM at the earliest. Sometimes after 6 PM. It is strewn about by weather and stray animals.

Normally everything is good. Just the occasional time that I get the feeling they didn't want to pick something up on a particular day.

The current service is not consistent on pick up times and if trash has been opened by stray animal trash guys won't pick up debris. I make my due diligence to place out trash early before leaving for work only to come back home by 5pm and trash is still sitting there.

Do you offer a service to where a customer can call in for a special pickup?

I would like to have yard waste picked up regularly via a cart as well. I used to live in a community where we had the 95 carts. One color was trash, one color was recycling, and one color was yard waste. It really worked well.

Our trash guys are great!

In order to answer the questions about the garbage bin it would be helpful to know if we put bags of garbage in the bin or are we required to put unbagged garbage only in the bin.

One mishap in 15 years is pretty good, they do a good job and are nice people. The water department itself is a bunch of lazy crooks.

Thank y'all for your service!!!

Provide makeup days for big holidays that trash doesn't run.

It's fine as is. I appreciate that the service picks up so many different types of trash so people don't just dump things in the creek when they can't get it picked up.

I have a great crew that picks up trash from my neighborhood, and I appreciate their hard work

The service is good as it is. People not adhering to regulations and suggestions are the problem.

I really don't like the idea of trash cans. They get knocked over by wind, they get dirty and beat up, and they stay out all day long until people come home from work to put them up and makes the neighborhood unsightly. The trash men are very nice and do a great job!

Nope, those guys work hard and I appreciate them!

For the most part the trash collectors in my neighborhood are friendly and helpful.

Between the current trash and recycle program, and having the recycle dumpsters at the schools and libraries our trash service is exceptional. And I very much appreciate the job that all of the people involved do to make it that way. Outstanding job.

I think it is great and they are pretty good about picking up large boxes even when I break them down. If we do not go to carts, we have to provide trash clean up in the neighborhoods. Bags go out at night and wildlife opens them and spreads it everywhere. Bad enough people do not pick up their own trash, add the hungry animals...

For the most part it's great... Sometimes it's inconvenient around government holiday schedules and service pickups on the weekends, but the single biggest issue, it's that you can get almost anything picked up (hazmat exceptions) but two bags of grass clippings a week have to go to the dump. This is really dumb because leaves and yard waste will.

No.

we are elderly, pushing carts around is not for us currently we are happy, no change is needed

No. Leave everything the way it is. If it is not broken, don't fix it ☺.

I do prefer twice a week collections, whether in plastic bags or rolling bins, but could adjust to once a week. I think our trash service costs more than other municipalities, but I've found it to be efficient and reliable. I prefer that the rate not increase, so assume something will have to "give"!

I'd love to have both wheeled trash cans and some sort of bulk pickup service

Provide a way to request a replacement recycling bin

A 95 gallon bin for trash pickup once a week not be pleasant - smelling - in the garage. The current twice a week can even get a little unpleasant. Our neighborhood also requires all trash and recycle bins to be kept in our garages. A drive thru Ft. Worth is very unsightly at times. Unless residents are required to - and fined - if the bins are not kept to the side of the house, at least, it would make the city look bad. They actually should be required to keep them out of sight from the street.

I would just love and would recommend the trash bins. Animals get to our trash and the trash and trashbags make our community look bad.

I think it runs well.

None

I appreciate the people who come pick up my trash -- in all kinds of weather!

overall the current service is satisfactory. It is annoying to see a ruptured trash bag which attracts raccoons, or other critters.

They do a great job

Trash bins sound good, but I have no idea where I'd keep the giant trash bin if it had to be kept out of sight. Week old trash in the garage would just plain stink and draw flies.

no

The guys servicing our area do a really outstanding job. Please ensure they are paid a living wage. I would pay more per month to do my part to ensure that

If a system is working fine, please do not change a good thing.

If it's not broke don't fix it.

I like the way trash service is now. More trash bins on the streets will be too crowded and cluttered. 1 recycle bin is enough.

In neighborhoods with front entry garages, rolling trash cans are just another thing that sits in the driveway and makes the neighborhoods look trashy (no city enforcement for leaving current recycling carts out)

Everything is good as is. Leave it the same.

My trash service guys are awesome

I moved from Fort Worth and appreciate your trash pick-up service over my former city.

No

Mainly concerned about brush and small limb pickup if going to carts.

Trash bins similar to recycle bins would be fantastic

Once a week for both trash and recycle if a container is used is ok for me if containers are big enough like the recycle one. Thanks

I only put trash out maybe every two weeks and sometimes just a 13 gallon bag. I don't want trash accumulating in a 95 gallon bin for weeks at a time. Alternatively, seems silly to wheel that 95 gallon beast to the curb, 15% full.

they do a great job, and try to get many items they should leave behind, thank you

I've not had any issues with the pick up at our home, very good service.

I'm very happy with the trash service as it is

I have had no problems with trash or recycle pickup.

Add a salad bar

Just about the recycling carts. They constantly leave them in front of my driveway so i have to get out of my car to move them so I can pull into driveway and into my garage.

I would appreciate an oversized trash and brush pick-up service similar to the City of Dallas. "Residential customers receive brush and bulky trash curbside collection of up to 10 cubic yards each month. Once per calendar year, customers may request an oversize collection of up to 20 cubic yards by calling 3-1-1 or submitting a service request online."

I've only been in Texas for a couple of months now and think the trash service is wonderful compared to what it was in California - having to use carts severely limits the amount of trash that can be picked up. Bags can be a bit messy at times but overall I like it a lot better

I understand that rolling bins may eliminate some jobs, but there has to be some value added services (like e-waste pickup) that can be utilized so that people don't lose their jobs

PLEASE do trash receptacles! :-)

Overall they do a good job

Big boxes that don't fit it recycle bins are picked up by trash

I am for a trash bin because animals rip the trash bags at night. I am now putting out trash early in the morning.

I'm a big advocate of City provided trash cans. They keep the streets looking decent on trash day and protect against animals getting into trash.

Thank you, I believe we have great service now!

Never had any issues but would love to have cans instead of bags.

The trash cart is not a bad idea, except in the fall when we have to rake leaves. Would you consider supplying a cart for leaves and brush if you commit to recycle those.

Pick up grass clippings would be nice.

I like the current way things are run a lot. My trash/water/sewer bill is the easiest to pay every month because I feel like I get my money's worth.

I do not want to roll around another trash bin. I am 73 and I don't like manhandling them around and STORING another eye sore. The neighborhood has too many visible now. We sure don't need to add another one.

I love the idea of reusable bins as long as there is a plan for bulky items or trash overflow.

Have a container for biodegradable materials

The City of Arlington's twice a week trash pick up works for me. In comparison, the City of Fort Worth only picks up once a week and charges more. I would be happy if you did not change anything.

I don't mind using a rolling can but do not want to change number of days pick up

I believe changing to a large trash bin once a week is a terrible idea. I barely have the room now for my current rolling trash bin and you would either need larger trucks or more of them. I do wish they would pick up trash like old wooden fence materials unbundling.

I think the trash service is amazing in Arlington! One of the reasons I chose to buy and live here.

They are not reliable.

Very well pleased with our service!

Would like more clarity on current option to leave yard waste or bulky items on my trash days

The service is excellent and reasonably priced.

I appreciate the trash service people very much! They do a fine job

Thank you for the opportunity to voice my opinion

They are great, would love occasional large items picked up

Pick-up guys are great. I appreciate their work!

I really appreciate the hard work that all our trash collectors and waste management employees do every day.

Do not increase the price of the trash service.

We don't really have a good place to store a giant trash cart at our house — the recycle bin already takes up a lot of space. And so many people leave their recycle bins out by the street or in front of their houses which makes things look trashy (pardon the pun) and unkempt. Adding a huge trash bin to each household will make the neighborhoods look more cluttered. I would prefer to stay with trash bags like we have currently. Thank you!

I would be fine with cans over bags but bags are much better options for yard waster such as short tree trimming, leaves, replacing old plants and the throw old plants away, bush trimmings, etc. Having to walk around with an oversized container seems inefficient. As long as we could also throw bags in as options, that would be fine. I assume this is trying to lower employee and drive efficiency with trucks that use mechanical arms to throw trash into trucks. Having bags limits that's option

I hope the dropoff days for hazardous waste / old electronics will resume soon now that covid concerns are receding.

Bulk pick up once a week would be great

All's well.

Appreciate the service. Guys are always helpful and pick up most anything.

No

Thanks to the crews for a pretty thankless job. Also, bear down on residents who put out trash days in advance and let their bags sit on the curb as a buffet for all the dogs and csts running loose. (Another survey, maybe).

I get great service.

None

it's consistent and efficient. I appreciate the maintenance workers.

I see no reason to implement change. The rolling carts will just be left out for days, if they are ever brought in. The bag service offers a reasonable solution. There are times when a household will not generate enough waste to fill a rolling cart, while other times the cart won't be adequate for what is being discarded. Allowing the resident to place bags with what is required to be disposed of at that time, is the most fair. Thank you for the opportunity to share.

Our Garbagemen are hard workers and always accept whatever is put out by the curb.

I feel like the trash service does a really good job, especially with all the extra pick up of bagged leaves and bundles yard waste in the fall and after storms. Would definitely not want to lose that service. Love the idea of the large reusable container, but often we have additional trash from house/garage clean up and would be concerned that it would be difficult to dispose of those additional items.

My service is great. The people that serve are wonder.

They do an excellent job!!

Biggest issue is trash bags on the ground. Arlington is mostly a rough city and it makes it look even worse and pollutes water drainage with stray trash. Stop the forced recycling program. No one does it correctly and it's a scam, these companies are just not able to properly sort it and it's all mostly going to landfills anyway. If people want to recycle, they can do that privately and the city can focus on landfill management costs only.

I find the service excellent and the workers very cooperative.

Generally good Contractor is good

None

The reason I would NOT want to switch to once a week service, even with a rolling trash bin, is that it gets much too hot in the spring, summer, and even the beginning of fall. Some heat-sensitive trash items (food waste, diaper waste, cat litter, dog waste, etc) could be prone to causing or worsening contaminant, odor, insect, and wildlife problems if in the warmer months trash pickup is reduced from twice to once weekly.

I have really appreciated my trash pickup service in Arlington for many many years. I have seen them diligently pick up small items neighbors have left on the curb after doing some house cleaning. They are always friendly and courteous.

Not having construction debris not picked up is a problem. Not all of us own a truck for hauling things.

Just keep away from all the over the top environmental stuff

The crews who work the trash and recycling are great! Hard working, fast and very accommodating. I really appreciate their hard work.

Our guys are great! I don't want to be restricted to pick up of what would only fit into the bin. Sometimes everything you have won't fit.

The reason I'm not for requiring containers for regular trash pickup is because I don't have room in my garage for a second container and I won't leave it outside- I think that really takes away from the appeal of the neighborhood.

None

I'd like to say again how awesome our trash guys are! They have always been so incredibly friendly and efficient! My address is 5708 Trail Lake Dr...I want you to be able to find the proper guys to thank!

No, other than I'm ok with once per week pickup but I live in a two person family. This may not be feasible for larger families!

Make it easier to have bulk items picked up

I have no complaints and am happy with the current service and scheduled days. I do NOT want a trash bin, I like using the bags

They shouldn't leave loose trash behind no one wants trash all over their yards due to neighbors pets

I've lived at my current address 15 years and have never had a problem.

It would be interesting for the city to look into biodegradable trash bags and provide at cost. I don't want to switch to a bin because I have no where to store the bin and we use a trash compactor that is perfect for twice a week service.

General it is good

The city trash service works fine for us the way it is.

Don't have space to keep another bin for trash. I appreciate the people who work hard to keep our city clean.

Yes, it seems like there's always trash in the street after p/u and recycle days

Service is generally good!

Would love a better way to pick up brush, as is, the company is very picky and at times will not pick up even if you do as they specify

I love the idea of paying a few dollars a month to having curbside hazardous waste material pick up. It is so hard to figure out where to take things like old paint or grease or old batteries that this would well be worth even 5 bucks a month if that's what it cost

in 76013 our service & men on the trucks is great!

Arlington should strive to apportion costs with usage. i do not 'waste' a walmart bag of trash in 2 weeks. Yet I pay for giant multiples of bags being tossed out by my neighbors....what gives?

I love how Arlington doesn't require the trash bins. When you have a large family those bins can fill quickly and then you are stuck holding on to trash until the next reach day. Even with all of the recycling, a large family can still end up with a lot of trash. Leave it the way it is, it's one of my favorite things about Arlington!

The main problem with trash bags is crows getting into them. A 95-gallon cart may be difficult for some seniors to handle.

hazardous waste pickup on its own special day. preferably in some type of container.

Very happy with the service

It would be better if the city could pickup brush without having to bundle everything.

A question I'd be curious to get answered is: If we used trash bins could we also use bags (e.g., I have a lot of trash one week, can I put the excess that doesn't fit in the bin in a bag)?

Add trash carts

The city of Arlington offers great trash pickup service. Honestly, I wouldn't change a thing except for the city provide the 95 gallon cart as explained in the survey but at no extra costs.

We have the BEST trash service anywhere. Please leave it alone!

Need more flexibility of storage location if current recycle cart. Everyone does not have space in garage and surely will not store in home. Should not be threatened with fine because cart is sitting on side of home but visible to street.

I've never received help with disaster tree limb debris. Does the city provide free help that I don't know about?

I think the city did great during winter storm let us know trash was canceled

Great service!

The extra \$2 monthly fee for electronics, paint, batteries etc. Is a great idea, can you offer an opt in or a scheduled pickup for a fee? I feel like this would have a huge impact and would encourage people not to throw away those items in the regular trash

Keep up the good work.

Only praise for the drivers and carriers who do the hard work. I've been here since 1997 and trash pickup has been consistently reliable and friendly.

One of the best things about the way trash runs now is that I can put out a lot of trash! We really don't make THAT much trash, but my major concern with switching to a can once a week, is not having enough room for trash during busy times of the year. I am sure the costs (time and money) of the current system are concerning. The idea of a secure can IS appealing, though, since animals would be unable to get into it, whereas they are easily able to tear into bags on the curb. Another question would be: would trash and recycling continue to be on the same day? Because that would be a lot of cans out on the

street and spacing at the end of our driveway is already difficult. I assume, though, that once a week trash = recycling on a different day. Usually when this topic comes up on Nextdoor, people who moved from areas with once a week cans to Arlington's current system tend to prefer what we have in Arlington because it works best for the resident - a new system needs to do the same.

No, other than stray animals digging through other people's trash, service is just fine. I spray my bag with ammonia to keep strays from bothering it.

In California almost everything is recycled in one container and there is very little that is considered trash- I wish that was same as Arlington. Also Arlington is no longer recycles which I think is ridiculous.

No, we are happy about the trash service we have now!

Our crews here are much better than most would expect!

I am only interested in trash pick up from cart if having more than one cart is an option

Please provide residents with trash bins. As it stands now, the trash bags get torn up by animals, trash ends up all over the street (and the workers never pick it up) and it's over all gross/slow. The workers would be able to go much faster if they were just dumping a big bin.

If using containers for every day trash puts someone out of work, I do not support using them.

I appreciate twice a week pickup in the summer when things get stinky fast and we can't put trash in a bin. The workers do a great job with a smile in general and I'm grateful for them!

None

I love our trash service. Not many get twice weekly pickup. Makes it easy for holidays when they miss a day. I would not like a huge rolling trash cart. The recycle one is a big enough pain, but I definitely use it every week. Much better than the small bins from a few years back.

Putting trash out early, i.e. if trash day is Monday Thursday, it irks me to allow others to put trash out on a Tuesday or Wednesday early morning for example. No way to enforce it. Frustrating.

Thank you for all the hard work particularly those who are involved picking it up and working from the trucks!

Never know when they show up. Sometimes before 8:00 AM, other times afternoon

Best trash men ever! Kudos! Those guys do a GREAT JOB! Very thorough! Thank you so much. Please let them know.

we currently have a very efficient system that offers service levels other cities do not match

My trash guys are super!

I think the people that pick up trash do an excellent job

It's got to be hard. Putting trash in a bin, I think, would become a biohazard

I'm satisfied with the current service. I do not have room for another trash container and too many neighbors already leave the one we currently have outside in their driveways which makes their yard and neighborhood look tacky.

I think the service is good now; however, I would love to go from trash bags to trash "cart"

We've had exceptional service with folks going above and beyond to pick up large loads.

We are very happy with the current service and appreciate the hard working people who provide our service

Our trash guys are great!

Rotate pickup days. Holidays are always on Mondays and Thursdays. We miss service on multiple days of year that we pay for.

Our current trash service is excellent! I'm always so impressed with how much they will take and how quickly!

The trash collectors are always very courteous and friendly. Thank you!

Leave it the way it is!! It's great!!

Would be happy to see and use trash carts similar to the recycling cart we use currently. However, I'm not interested in losing the ability to have boxes, small household trash, etc. excluded from pickup if they don't fit in the can.

My trash pick up is always punctual and dependable. I really appreciate these guys. They work very hard in any kind of weather!

I am pleased with my trash service. It seems to me those guys are doing a good job.

I LOVE Republic services that will pick up nearly anything when you schedule it. I HATE using bags, critters tear them open and trash is blowing all over the place making the neighborhood look terrible (cause no one will ever clean it up no matter whose trash it obviously is)

Our trash service people are excellent! The only problem I see with changing to a bin similar to recycling is the loss of jobs for these men and women. I would love to know if you can keep them employed.

Water, trash, and waste costs are way overpriced.

Fine job right now.

One concern I have is the loss of jobs if we switch to a trash receptacle.

Things are good the way they are. Don't fix something that isn't broken.

I am happy with the current service.

I few problems with trash pickup, occasionally it's recycle that does not pickup as scheduled and may waste recycling on the road because of a mechanical error and keep going leaving it in the road

There has been a very noticeable improvement in service the past several years. They are prompted, courteous, and do a fine job.

i would like the trash cart so I could put it out at night and not have to get up so early to put my trash out in plastic bags so animals want tear them apart during the night.

When the trash collectors burst your trash bag all over the street that they would go back and pick it up

Definitely would prefer a rolling cart. I feel trash bags alone leaves room for critters and unsightly to out of town folks.

If we change to garbage bins, I'd like to be able to throw individual things in it, as opposed to everything must be in a garbage bag inside of it, like some areas require.

I think the guys working the trucks do an OUTSTANDING job!,!

Leaf and plants be picked up separately and taken to composting that could be used for all the city land and extra given to lower income areas.

Would like to learn more about yard waste (we have lots of leaves in the fall)

Make the jobs of these fine and helpful gentlemen by making sure residents don't block their roadway access. From assholes using the streets as parking for their employees during the day (2408 Cloverdale Cir), while their driveway is clear, to dickholes who use their driveways as permanent parking for trash cars they never move(2415 Cloverdale St.) and then park all asking the street, and noisy weekend assholes (2420 Cloverdale St.) who also park along someone else's property on Cloverdale St. all day and night while their driveway and mailbox is clear as a whistle. If the lameasses at code enforcement for this area focused on this instead of bothering people who happen to park on their own property for a little while, so as not to impede the street access for people like utility men and trash pick up, while they're working on improving their own properties things would be better.

Honestly I have no complaints with the waste pick up as it currently is.

I don't have room for an even larger bin than we have now for recycling.

Na

Very pleased with current service, not interested in reduced frequency

Hard working people. Give them a raise

Been using them for 24 years, and they have missed exactly ONE pickup. Great service!

No, but just a compliment... Arlington trash services are awesome! Please let them know we appreciate everything they do, especially when 2020 happened. They continued to be there every week and it is much appreciated.

If I had a rolling cart I would still occasionally need a pick up of sticks or limbs that are bundled.

I'm fine with increased charges so that I can get a trash can

The guys are always friendly when I walk my dog and they are picking up. They work hard, hope they are paid well.

The PPE for those who are picking up the garbage bags, or any other debris

I want to know how I can use my coupon to get help picking up my old refrigerator, please.

I would hate to see anyone lose their job over my choices.

No complaints. They are always on time and quick in getting down the street.

Great service

I don't ever want a bin for trash. I have no place to keep it and don't want the hassle. Period!

City residents should not be limited to 2 free landfill trips per year. They should be allowed at a minimum of 1 every month.

The trash pickup workers in our neighborhood (Woodland West)are wonderful!

My opinion is good service overall.

More opportunities for hazardous waste and expired medications drop off places.

The yard waste aspect is one reason why I like the trash service as is. Also, going to bins will probably mean that people will lose jobs & I HATE that! We love our trash service men and women!

The people who pick our trash are fantastic.

A larger recycling container, when it becomes full put recycling in the trash

None.

I love that we have a recycling bin and a trash bin would be helpful as well! It would prevent animals from getting into the trash and help having to carry stinky bags to the curb, then pick up whatever is left behind after the garbage truck comes through. They do a great job trying to get everything, but sometimes there is a mess from animals.

Although I am satisfied with the bagged trash requirement, I know of neighbors who state they would prefer to use trash cans/bins. If that could be accommodated without an "all or nothing" system, I would be for it.

Can you list the trash pick up times on the website?

The guy who does my route is very friendly and courteous. I do not know his name but it would be nice if he could be recognized for doing a good job

Our sanitation crew should be commended! They worked their tails off during the pandemic with little recognition and nearly double the work. They also responded as fast as they could during freezamedgon.....when they could regardless of their own families and safety! THANK YOU!

The container for household trash would be great. and a great improvement of the trash service

Only issue I have with the bin is the pick up. I turned in my recycling bin because I live in a cul da sac and apparently to difficult for the truck driver to empty the bin even though we left them in the middle of the street.

They all do a great job and work hard. They are much appreciated.

I want to get the same size bins as my recycle and continue twice a week pick up

Overpriced for downtown residential.

My only worry with the bin for trash is the heat of the summers here and the smell that may go with it

None

Please help us protect the environment and reduce litter by allowing rolling trash carts.

Where can we take hazardous materials now ?

We've never experienced any issues with our trash service. They do an excellent job.

I would like Arlington to consider offering home composting services similar to what Fort Worth has. This would be a win/win for the city and residents. We would be able to compost food scraps and leaves etc and then pick up them at a designated area for mulch.

KEEP ALL AS IS!!!

Yes, we LOVE our trash guys. They pick up whatever weird bundles and bags I leave out, and are so awesome about getting every single thing, even if it takes longer to get it all. They are AMAZING and wonderful!!

Our trash guys and trash service is wonderful! Please don't change anything.

Would be open to a trash ben, but we need 2 day pickup. Not willing to pay more or provide a container.

None

I have door service, it is a HUGE blessing. Thank you very much.

PLEASE KEEP IT THE SAME!!! I am very happy with the service now!!

Keep it the same please!!! I love the way they do it now and I came from a city that had trash bins and it was TERRIBLE!!!

Need containers and not bags

Would like chemical product drop offs to be more often

If we go to trash bins, I want the option. I do not want to be forced to fit everything in side the trash bin. Especially on days after holidays where I can have lots of bags of trash.

Would highly suggest using trash bins.

We've had great service! Thank you!

Current trash service is excellent. Trash carts (rolling trash bins) would make it better.

I am satisfied with the service I receive for the cost value. I would pay more for hazardous waste pickup.

Republic gets complacent about the contract with the city of Arlington.

Keep up the good work!

I love having the ability to place miscellaneous items such as yard waste and boxed filled with additional trash for pickup. Fort Worth only allowed you to due this once a month and I hated it because IO would forget from time to time and have to wait additional month.

Good, reliable service.

I have large items (mattresses, broken furniture, etc) that I would like to have picked up, but without it sitting on my curb. Looks so trashy. We are seniors who no longer drive.

They seem to do a great job. Leave it as it is

Don't try to fix what is not broken.

Our trash people are doing a great job

Do not go up in price. We already pay so much just to live in Arlington.

I would like the option for brush pick up once a month without having to cut it up in 3 foot bundles

Be aware that the large trash cans are difficult for the elderly to manage. Hard to open and close. Hard to push. Hard to manouver. Bags are easiest!

The service is convenient and carried out to satisfaction as it is now.

None

Trash bins would help cut down on garbage on roadsides tremendously. I've seen countless pieces of trash blowing all over because some don't bag trash properly. Animals get into bags lying on the ground as well. Arlington is the first place I've lived that hasn't had a bin for regular trash.

Our trash pickup guys do a very reliable, efficient, and clean job taking our neighborhood trash each time. Why is a change needed? The big trash containers are a nuisance to handle, unsightly, have bad odor, and are difficult to store/use.

Schedule twice a year for electronic, tires, appliances, and other trash not regularly picked up on scheduled pick up days.

Thank you for all you do! It has been a rough year with the freeze and outages and we appreciate you!

Company is doing a great job

Our pickup team(s) has been very courteous and generally does a great job.

Once a week pickup in carts is generally fine, but I am concerned about the potential loss of jobs for the workers currently employed.

The workers are diligent about ensuring that everything left for pick up is carried away.

If a car is park infront by the trash bag, still have worker get the trash bags. I can't control who parks where.

Grateful for our trash pick up people, they work hard when it comes to Fall and all those bags of leaves. Love you guys....

No

The system is perfect just the way it is. I definitely DON'T want carts in place of bags.

At first I didn't like it that we didn't have trash containers, but now I like it a lot. Large bins are hard for me to navigate down the slope of my driveway and sometimes I have almost lost my grip on my recycling bin and sent massive amounts of glass bottles rolling into the street. A larger bin would be worse. Trash bags are much easier to carry because you can break the job into manageable chunks.

Love our trash pickup service! They work hard and I am grateful for their efforts.

We are overall very pleased with the service we have and appreciate the flexibility of being able to put out bags of various sizes and types along with reasonably sized odd bulky pieces and yard debris. We, and I believe most of our neighbors, would NOT like to have to use roll out containers which would be unsightly, difficult to store, difficult to keep clean and make it more difficult to dispose of irregular items, larger bags, etc. Please keep our service as is.

We just needs bins so bad. It would be so helpful to place my trash outside in a bin without fear of animals or rodents picking at it. I feel like it encourages litter and other beings to be attracted. My neighborhood has so much litter around because

when someones trash gets picked at our opens on the street, it flies everywhere and creates a cluttered neighborhood. If we're recycling but can't keep the trash contained in a bin that the trash service utilized then what we are actually contributing to? We're recycling but leaving the items that most likely won't decompose for years in the streets. I truly believe we all need to be using bins.

Absolutely, absolutely want a cart. Would happily pay for it. However, I definitely understand the jobs associated with trash bag pickup and would hate for the change to cut jobs in the city. We would definitely like to be able to schedule/pay for hazardous waste pickup as needed, as well as any other type of pickup (bulk items, etc.). These are pickups we don't need often (1-2x per year, maybe??) but are super important when we need them.

I think the workers do a good job!

The guys all seem to do a great job doing a hard and unappreciated task.

No

Our trash guys do a great job. They are always friendly when I see them. Yard waste days are a great idea, the only thing I would change is the bundling size. It's very difficult to get everything down to that size. I understand the weight limit at 50lbs of course. But 3ft is hard.

Republic Services are difficult to do business with. You get a national call center when calling them and then they say they will have a local person call you back and they don't.

Leaf pickup in the fall can delay pickup of actual trash because the trucks fill up my b faster. Make yard waste collection separate, and recycle or compost that material instead of wasting landfill space.

No

They do not currently pick up yard waste unless it is in a bag. Tree cuttings are difficult to dispose of.

I dislike having to use so many plastic bags that go into the landfill. Use 100-200 a year just for leaves, branches, and acorns. Would love to see a more environmentally friendly way to deal with yard debris.

These guys have been very reliable.

The service I'm provided with now is excellent.

no problems with it

PLEASE LET US HAVE CANS!

I'd like tree limbs to be picked up as well. I trim my trees and make the yard look nice. It reflects the Arlington community, yet I don't have that option. What are my thousands of dollars in taxes going too? My street is an absolute joke, I don't have the approach from the street to my driveway or anything. What's going on?

Our trash pick up crew has been consistently thorough and professional and I appreciate them.

Republic Services has created an outstanding trash disposal experience at the landfill, with the exception of one thing: they only have 1 window to assist customers, and the line of cars waiting to enter, extends all the way back to Collins Street, where it impedes traffic. It's unreasonable to have to wait an hour to use the landfill, and, the long wait times are encouraging illegal dumping.

The trash cart are huge and an eye sore. It would be overcrowding to areas that already have way too many cars on the street.

By using bags for trash pick up animals get into the bags.

I think the trash service should stay the way it is now. A larger container for a once a week pickup would be harder on the elderly.

Let me say that for the 36 years we have been in this home, trash service has been flawless! Only thing ever wrong was a day when the crew didn't pickup three or four boards because they called it construction trash. That's a NANO issue!! The company and the whole crew of workers deserves an award from the city for service excellence! Back to the \$1.55/mo recycle fee. I take the paints, solvents, and lawn chemicals to Fort Worth every two to three years to recycle. Batteries go to Home Depot drop box. Cheaper than the proposed fee. Those who dump the bad stuff in trash will continue to do so. Just my opinion.

Trash service is very good.

Too many rules, not enough service.

Yes to trash bins but still would need trash pick up 2x a week

My thanks to the trash service company for a job well done.

Please do NOT go to the rolling trash cans. They are dirty attract flies and make the neighbor look trashy.

I live alone and put out an 8-gallon size trash bag twice a week. I definitely do not want to be rolling a 95-gallon trash bin down my driveway, and I doubt many people my age do either. Fortunately loose dogs are not a problem in my neighborhood.

But I love the wheeled bin for recyclables so I no longer have to carry the tub to the curb.

Trash bags should be eliminated and trash pick up should occur in our alley as we were promised it would be in our neighborhood

I'd be interested in medical waste pickup

I don't mind rolling out my own trash can but a large size like the recycle bin is very hard for senior citizens. We should have option to continue using white bags or cans

X

I WOULD LIKE MY ENTER TO WESTLAKE AT SHORWOOD BACK IN LIGHTS AT BRICK FENCE THEY LET THAT GO DOWN I LIKE MY AREA IN LIGHTS AS WELL WE HAVE A NICE AREA ALSO SO PUT THE LIGHTS BACK UP ON BRICK WALL ENTERS TO WESTLAKE PLEASE RIGHT OFF EXIT ROAD TO SHOREWOOD THANKS

Please remind residents that trash should not go out at night or middle of the day on Sunday.

Once a week would be fine with use of a large can.

I like the idea of containers for all the trash.

the trash pickup guys doing a great job

Thanks for the survey

I think you should have carts coyotes are very bad over here tearing up the yard

Current employees do a great job! I really appreciate all they do to keep Arlington clean.

In the past 6 months, regular trash is picked up in the late afternoons

Let's get a trash can, similar to the recycle receptacle. No more trash torn open by animals and it will keep trash pickup people safer

Great service.

It would be nice if when the guys break the bags on the street, they would pick up the mess

Cans are a must! Animals rip bags overnight. Homeowners are NOT picking up the trash. We need to city to issue more fines for people disobeying laws. Lawns, weeds, dilapidated fences, not picking up trash. Start fining people. Hold them accountable for their defiance.

I have had great experiences with trash pickup. Unless the waste collection company is asking for a change, I would not change anything. The waste collection bins limit how much trash I set out, they smell HORRIBLE over time and are another thing I'll have to clean. Unless it helps the waste collection company SIGNIFICANTLY, I would vote hard against it.

Great service! We are completely satisfied with the way it is!

Pay workers more.

as long as these surveys are slanted toward some disguised, unknown goal of the city or service provider they are worthless. don't put another obstacle in the way of avoiding responsibility of elected officials and department managers to the citizens. they are always looking for ways to shift blame on unpopular decisions.

I want to say how pleased I've been with the service. I know people may complain, but I am happy customer!

Residents should be given the opportunity to keep the wood chips when using the service of chipping the tree trunks.

We have too much trash to change it to once a week. I have no place to store that amount. We currently have a 65 gallon trash can that we put all our trash in and then carry it to the curb

I constantly see evidence that animals are puncturing and removing trash from the trash bags on the curb. This increases the litter on our streets and increases the likelihood of pests in our houses. I have never lived in a city without trash pickup from bins, either city or personally provided. Arlington needs to modernize in this way.

If moving to carts means we can't throw out larger items then I am against it. Is it carts only like the recycling? Or would we still have the option to have bags and other items. The questions are unclear.

I dont want people to lose jobs but i really hate animals getting into my trash bags...you all should have switched to containers 20 yrs ago

These carts would need to be cleaned. A lot. I don't have the answer but it needs to be figured out.

The problem with more trash cans is storage. Most HOA's will not allow them to remain visible all week.

I want to have trash containers

Would these rolling trash containers hold trash in plastic bags or be loose in the container? Like the idea to be able to keep critters from getting into trash waiting on curb

We sincerely appreciate our sanitation workers - their dedication and pride in their job... which add significantly to our quality of life. Thank you!

I do NOT want to use a trash bin for pick up. I have nowhere to store a trash bin and feel that it will make neighborhoods look even more trashy with a recycle bin and trash bin sitting outside. We currently have several homes that leave the recycle bin outside and it doesn't look nice. We've also had issues with people leaving bins open outside and mosquitoes become a problem. Only bagged trash pick up for our city, please.

Please give the guys on the route for Shorewood Estates a big high five! They do a great job, are friendly and drive safely around our neighborhood.

Trash bins!! Yes!

Charge more for heavy users. Encourage composting. Enforce codes about trash sitting out for days.

Have a large cardboard and packing foam recycling drop off locations. The hazardous waste pickup would be great if there was a designated container for those pickups.

I am very happy with the current system, although I would like a monthly hazardous waste pickup.

more info on bulk pick up

It was weird moving to Arlington seeing trash picked up by hand with men hanging off the back of the truck. Other cities I lived in moved to the cart that is picked up by the robot arm. I can say the guys are probably faster doing it by hand but seeing all the garbage on the side of the curb is ugly especially if pick up is not until later in the day

I feel they do an AWESOME job. Unfortunately the residents put trash out way to early on day before pickup plus don't pay any attention of holidays and leave it out for days

None

Those trash pick up guys do a great job! A few times, when seasonal issues - leaves, limbs, etc. are over abundant, they have even picked up our trash long after dark!

Republic provides great service, very, very close to the level of service provided by JC Duncan (yes, I prefer Arlington-historical companies!)

Good idea! Had this in Allen.

Good job.

Never had any trash pickup problems. The crews really should be commended for the excellent way they carry out their duties.

No

No

The trash service workers are always nice and wave.

Our trash service usually has very nice friendly workers. I like to give them treats every now and then and a Christmas gift but don't ever know their names.

No, just want to appreciate everyone for doing a great job of keeping East Arlington clean with our trash service. All the residents are grateful for you during hard times like these! Gracias

None

I like the idea of trash bins, because I think it will cut down on animals opening bags and causing litter. I worry about where everyone would store their bins.

please do a test bin program in 76005. we have a lovely neighborhood that looks bad every trash day due to debris in the street from animals overnight or early in the morning. I personally dont put my trash out til just before i leave for work, but it is inconvenient to gather up 4-6 bags of trash when i am rushing out the door to get to work on time. A BIN would solve this as we could leave it out the night before.

I live on a small cul-de-sac. Garbage pickup as it is now is fine for me but I realize it may not represent the whole of residents of Arlington.

I like trash day two times per week, as I travel often and usually end up missing one day of the week of pick up, so I always have the next one that I can catch. I do like the idea of trash and containers, as the trash comes really early at my house, and if I said it out the night before to be sure and catch the service, critters get in it and spread it everywhere. Would be nice to have it secured in a bin.

I would like other drop off places for recycling batteries and electronics.

No. Arlington does a good job.

No

If it's not broken DON'T fix it. It's just fine the way it is.

Landfill should always be free for residential use

I think we have a very good, reliable trash pickup service and would be hesitant to change it.

Please provide us with city trash cans to place in street. We have critters/birds getting into trash.

Rolling carts limit the amount of trash. Sometimes you have more to dispose of than others. Things are fine the way they are now.

Love my trash service team. They are efficient, professional, and so dependable!

If yard waste could be recycled then I would not mind diff day pickup.

Reusable rolling carts will help with animals getting into trash and making messes. Many residents don't wait until the morning and actually place trash out way too early the prior day.

By continuing the use of trash bags we support the continuation of those employed to do this, rather than mechanizing the process and reducing the labor force.

Arlington has amazing trash services. I wouldn't change a thing!!!!

a reminder for date for bulk and yard pick up

just wish fast food places didn't use so much styrofoam cups

Our trash pickup crew is terrific!

The trash people do a great job.

Yard carts would make a lot of sense.

I appreciate the hard work done by these fine individuals and have had no issues what so ever. I pray everything stays the same as I am dearly pleased with current service.

Ask people not to store those green carts in front of their house put them in their backyard or in the garage

My trash guys on South Shady Ln are awesome!!! They've even met me half way up my driveway when I was running to catch them with my bags.

The twice a week service is AMAZING!!!!!! I love that I live in a city that picks up twice a week and offers lawn pickup!!!!!!!

to finish my earlier thought. Going to a cart system means complicated truck. Lay off 2 of current 3 man team. And the truck has to pass each street twice. I has this in Ft Worth and did not like it.

The concern I have with the 95 gal reusable trash container is that I would have no where to put it in addition to the existing recycle container.

Our guys do a GREAT job!

Sometimes trash gets picked up 1st thing in the morning and sometimes it's late afternoon. This late pickup has causes trash to be gotten into by animals and I have seen it strung out all over a lawn from time to time.

They do a great job! Keep as is.

I prefer bags because there are times that all my trash would not fit all of my trash.

The arrival time of garbage pickup varies a lot. It would be great if the time was more consistent.

Trash pick up associates are always friendly.

Yard waste recycling should be allowed

Overall, it works well!

Very Grateful for the very good service.

The guys that pick up on Bay Lakes Ct are the best!

If you have a complaint regarding trash, you must call their number, wait a long time on hold, and if you do get to connect with someone, it is usually not a well-informed person. Normally the correction of the problem, if any, is to pick up your trash several days later.

Stop leaving scatter all over, pick up the small piles of brush. If you leave something behind tag and let residents know.

Nope

Your crews do a great job

The trash bins are fine with us but disabled people are not able to pull the bins out.

Do like Austin and charge for any trash beyond 2 bags

Why fix something that is not broken?

Arlington's trash service is excellent. The staff are all very good and reliable.

Need to pick up old carpet waste

We are happy with the trash service the way it is. ☐ Arlington has great trash service in my opinion.

No

No. Keep up the good work!

Annual bulk trash pick up

To open a secondary trash drop-off site in South Arlington serving serving 76001 zip code.

I also wish we could have brush picked up instead of having to take to the dump.

Please change to using carts. Austin has done it beautifully. Less likely animals digging into trash

Current system is great and bins are not a choice. I have been in cities with the bins and there is always problems from size limits during holidays to major hidden costs to the city. A side issue for bin systems is a rise in dumping oversize trash on empty lots.

I'm pleased.

The crew has always been great!

My trash pick up has been great, when I occasionally have larger yard waist that i bag or bundle per pickup requirements, the normal pickup has handled it.

Yard waste pickup in the Front for Viridian since most of of the landscaping is out there already and won't have to carry it around

I believe the special weekend collection sites to drop off hazardous waste is effective. Perhaps, do those collections more frequently or offer more permanent sites for people to drop off waste in their areas.

Thorough explanation about how this type of change helps the overall service.

I feel for the workers, it's hard work

All is good. Don't screw it up.

A full 96-gallon cart would be hard to move across a yard. Especially for older residents.

We currently use reusable trash cans

Leave trash pickup along, please.

Trash cart would definitely be better. Dogs are tearing up the garbage bags causing us to have trash in our yards and streets.

No major problems

Great job

I know that the days that we did not receive trash service we were not compensated buy any less of a fee. It would be helpful information was available easily when the trash is not going to be picked up so that everyone can make an adjustment

I like 2 days a week. I prefer 2 days a week with containers provided by the city service even if it means an extra cost

I am confused. Sometimes on Friday they pick up the trash from the container rollers sometimes just the bags

I generally have a lot more trash. Will there be an option to have more than one bin?

Aside from not having a set time for trash pick up, they do a great job!!!

I had bundled branches the normal wouldn't pick up they told me to call and arrange pick up so I did but on the next trash pick up day the same crew that told me I had to call picked up the branches

Good Service

Would like to have an extra recycle cart!

no comment

Definitely interested in yard waste recycling.

Our guys do a great job

If trash is in a garbage can, dump the can, flip it over and leave it back on the curb. Don't take perfectly good trash cans.

We Arlington can't do Grass Clippings like every other City in the DFW area? We we have to pay more Property TAX and not getting helped with Grass Clippings. That is why 90% of all yards in Arlington look BAD

Huge thanks to the team that does trash pickup in our area, they are awesome!

I'd like more clarity about bulk item pick up, when and how much weight

It's Great. Thanks !

Could curb-side bulk waste be allowed once a month on a specified day? Examples: old mattresses, gym equipment...

I am very happy with the way our current trash/recycling pick up works. They do a great job!

I really like the idea of garbage going into trash cans. Keep the recycling bins too. Love the idea of hazardous stuff being picked up especially since I'm getting older. Would like the trucks picking up trash to be efficient enough to have little or no fallout. I end up picking the garbage that falls out after they are gone. Bits of it all over the street and yards.

They do a great job. Thank you!

The trash pickup service has been generally satisfactory. In the Fall, it is occasionally late because of the volume of yard debris for pickup. One comment is to please inform the pickup crews if they drop a trash sack please pickup and dispose of the loose trash and place it in the truck instead of leaving it lie in the street.

I think the trash service does a great job!

I would really like the hazardous waste pickup

The problems I have are with the yard waste and not being able to do as the city asked to get it picked up. I dont have the means to comply. I think there are other people in the city with similar issue's. Also when the recycle guy skips mine for being lazy and I'm charged for it. I should be prorated for the service I actually get.

Please keep the twice a week

An electronics recycling day would be great. Either curbside or at a reclamation site.

keep up the good work!!!

Even if we go to a trash cart, I would hope that bags inside the cart would still be acceptable. Some trash really need to be enclosed in a bag.

I see lots of boxes that could be recycled yet they are put with trash. Can you send out notices on breaking down of boxes, etc. There are many nationalities that may not know.

no

in my last city trash bins & recycle bins were used-yard waste in paper bags to be composted-bundled sticks -hazard waste picked up at locations- cardboard stacked next to recycle bin

Bins would keep wildlife and birds out of our trash. We never set the bags out at night, but we still have critters tearing into the bags once it's on the curb.
